



Together 24/7

Transforming
e-Commerce
Last Mile



Agenda

1. About InPost Group
2. Poland: Strengthening Leadership position
3. International: Strong Momentum for France and the UK Expansion



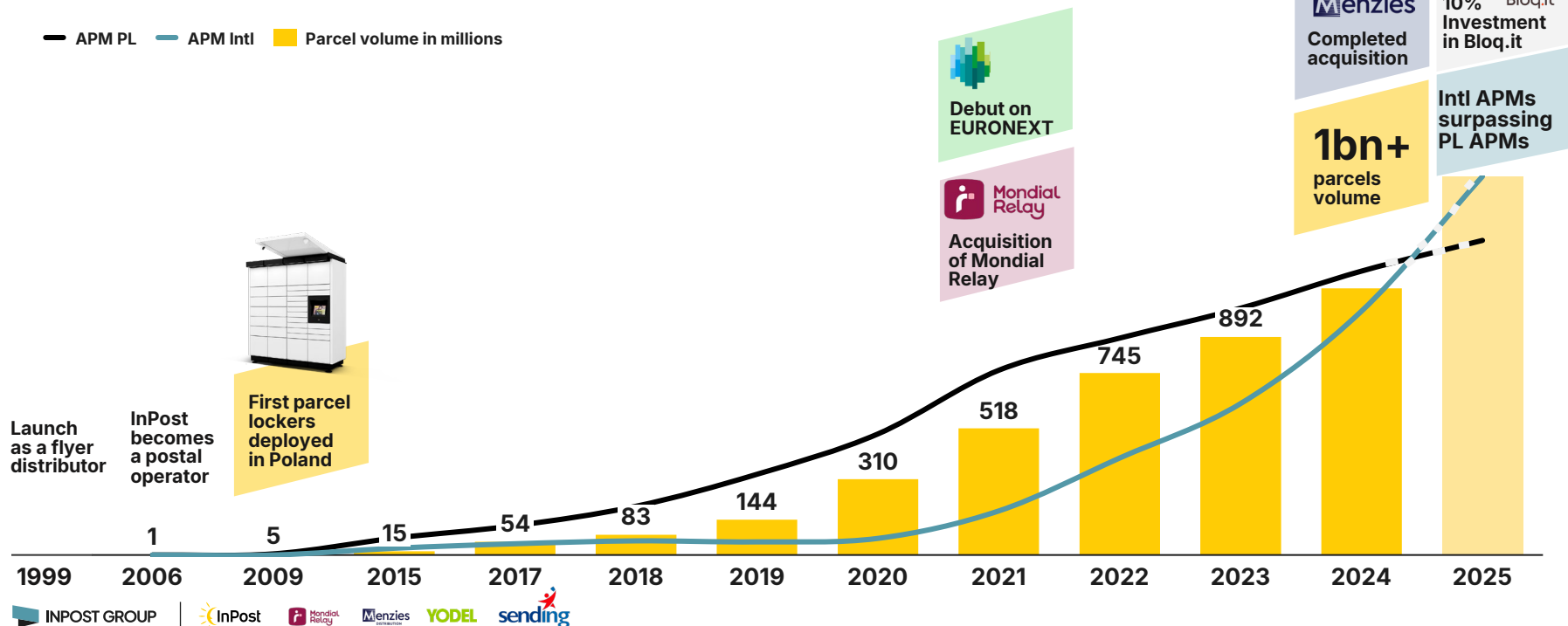


About InPost Group



A Journey of Remarkable Growth Over the Years

— APM PL — APM Intl ■ Parcel volume in millions



Record-breaking 2024 for InPost Group

Parcel volumes

1.1b
+22% YoY

Revenue

PLN 11b
+23% YoY

Capex

PLN 1.4b
+37% YoY

Adjusted EBITDA

PLN 3.6b
+33% YoY

Group FCF¹

PLN 0.9b
+22% YoY

Net leverage

1.9x
vs. 2.2x EOY 2023



Group Key Messages

Record-Breaking Volumes and Revenue Growth at Solid Margins

Q3 2025 Group key numbers

Volume

+34% YoY

351.5m parcels

Revenue

PLN **3.8 b**

+49% YoY

Revenue split

54% of outside Poland



■ Poland ■ UK ■ Eurozone

Adjusted EBITDA

PLN **1.1 b**

+24% YoY

Adjusted EBITDA Margin

28.0%

Group key messages

Strong volume growth in **Poland** supported by customer and merchant loyalty

Accelerating volume growth across all **Eurozone** markets

UK record volume and network growth

Record-high APM Deployment

	Q3 2025	LTM
InPost OOH points	89,945	+11.2k
APMs	56,757	+12.9k
Poland	27,567	+3.2k
Eurozone	16,977	+5.9k
UK	12,213	+3.8k
PUDOs	33,188	(1.7k)
Poland	3,981	(0.1k)
Eurozone	23,839	(3.6k)
UK	5,368	+1.9k

In line with
network
optimization
strategy

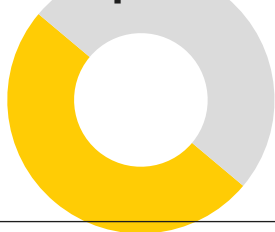
APM network leader
in respective markets



Positioning for Unprecedented Growth in European Markets

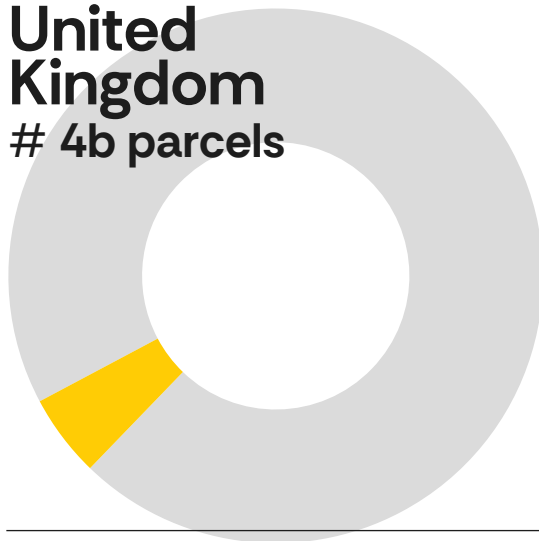
E-commerce markets by country

Poland
1.4b parcels



OOH market above 60%

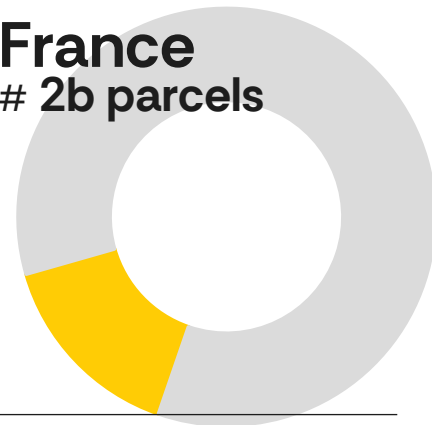
United Kingdom
4b parcels



To-door still over 70%

 InPost market share

France
2b parcels

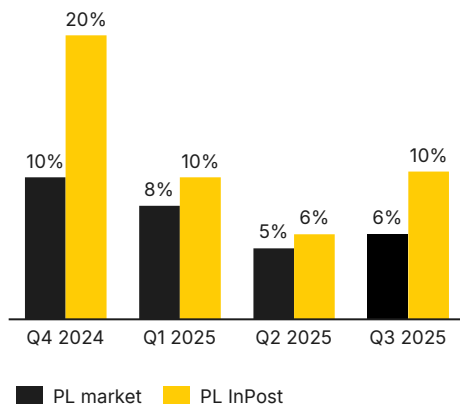


Data in pie charts presents estimated addressable parcels volume;
Source: Company data, market reports.

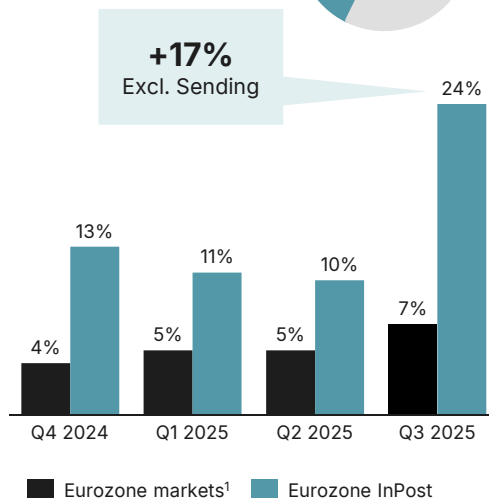
Consistently Outperforming the Market

InPost and total e-commerce market volume growth YoY

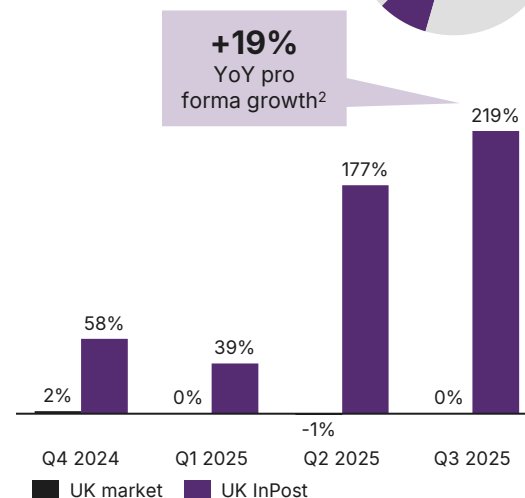
Poland



Eurozone



United Kingdom



Our Business at a Glance

Seller



Retail

Online purchase and choice of delivery method

InPost



Collecting

Parcel collection via InPost



Sorting shipments



Linehaul / Transport



Last mile (APM/2D)

Shipment delivered to the selected Parcel Locker along with a notification sent to the Customer

Fulfillment

The parcel is collected from the sorting hub and sent for delivery

Consumer



Customer collects shipment



Our Business Flywheel

for merchants

1. More sales
2. Reliability
3. Low delivery cost
4. Sustainability



and consumers

1. Convenience and flexibility
2. Reliability
3. Ease of use
4. Sustainability

One Company

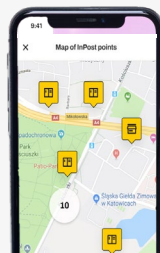
– Two Brands, with the Highest NPS in Poland and France



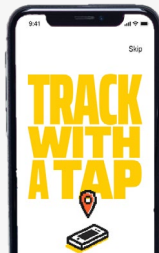
77 #1 NPS index in Poland



53 #1 NPS index in France



15.3m
app users
in Poland

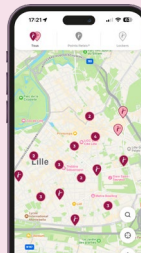
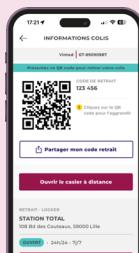


11.3m
app users
in the UK¹



Iberia
launched in
September

Italy
launch
planned
in 2026



6.7m
app users
in France

Our app users send & receive **40-50%** more parcels than non app users

On the Path to NET-ZERO

InPost CO₂ reduction
from delivery to APM /
PUDO vs. to-door¹

Last mile

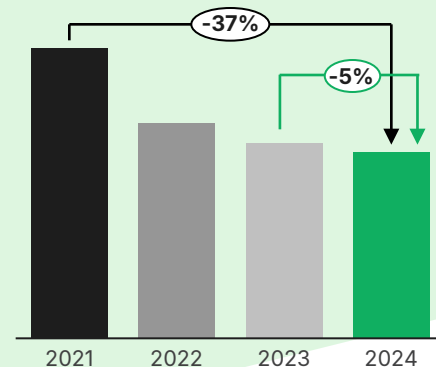
98% less CO₂

Whole route

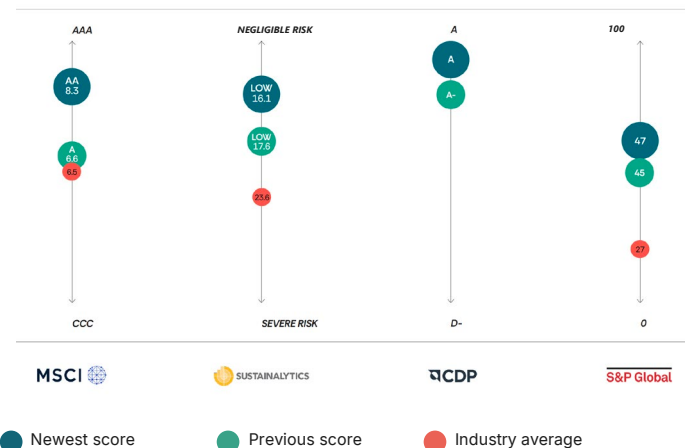
71% less CO₂

InPost Group CO₂e
emissions per parcel
continue to reduce

Scope 1, 2, 3 - market-based emissions per
volume [t CO₂e/million parcels]²

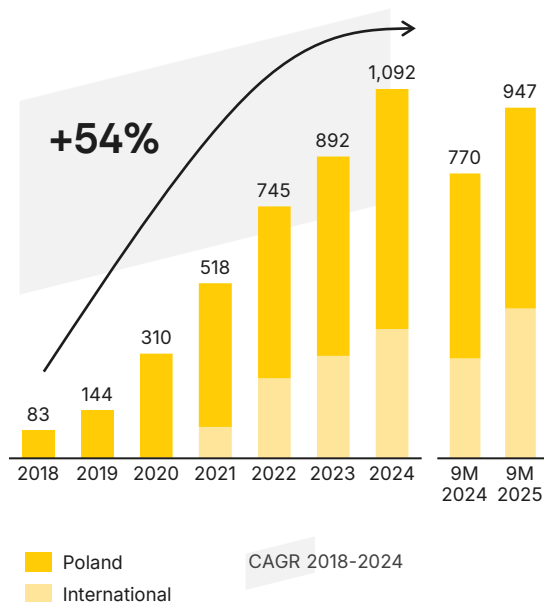


InPost Group
ESG ratings
improvement

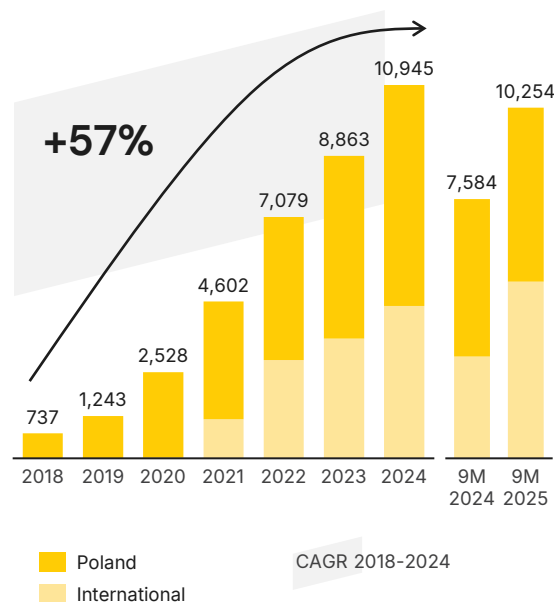


Group Results

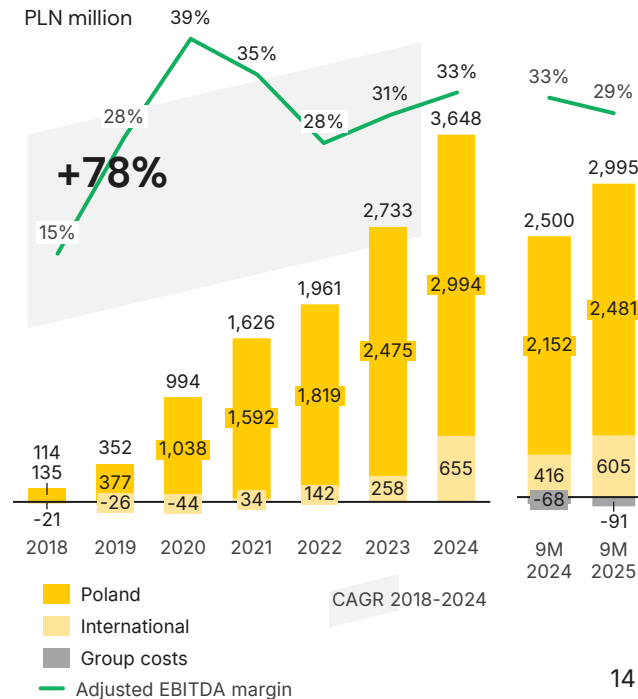
Group Parcel volume million



Group Revenue¹ PLN million



Group Adjusted EBITDA PLN million





Poland: Further Customer and Merchant Loyalization



InPost Locker is a Simple, Quick and Convenient Solution

24/7
availability

No need
to queue

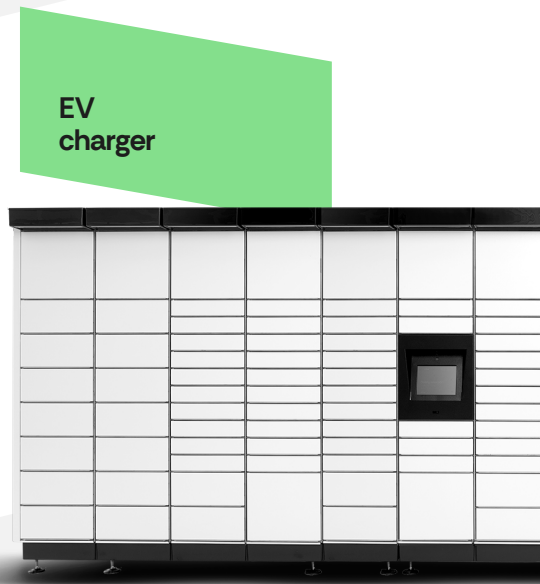
EV
charger

Pick up/drop
off in less
than 30 sec

Multiple
parcels in the
same locker

QR code
scanner

Convenient
location



Mobile app features

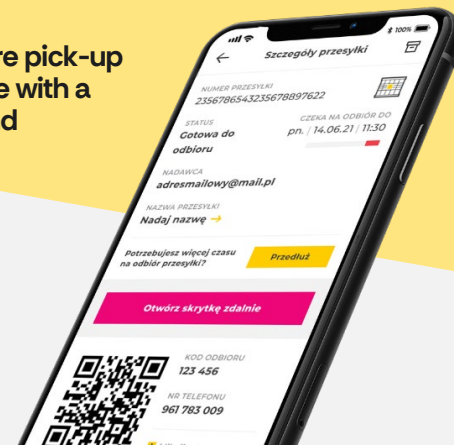
Contactless
locker opening

Parcel tracking
and redirection

Pick-up time
extension

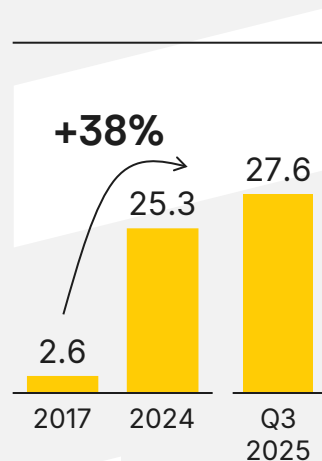
Sending parcels
without label

Share pick-up
code with a
friend

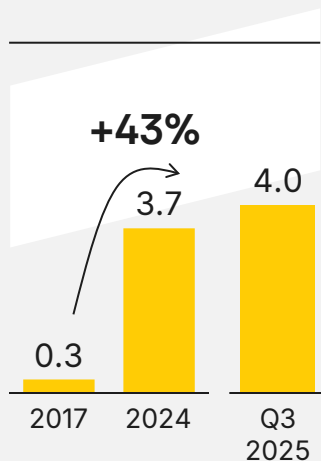


Network Density - a Key Driver of Parcel Volume Growth

#k APMs

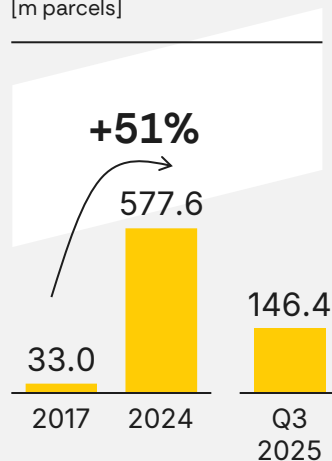


#m lockers



APM volume

[m parcels]



CAGR
2017-2024

CAGR 2017-2014 relates to all charts on the slide

65%

% population within 7 mins
walk from InPost APMs

90%

% population within 7 mins walk
from InPost APMs – urban areas

Loyal and Sticky User Base

More than half of the Polish population uses our APMs

#m active app users¹

20.1m

APM users

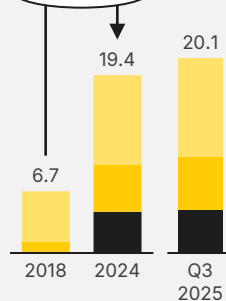
15.3m

App users

~20% of the most loyal² APM users account for 70% of APM volumes

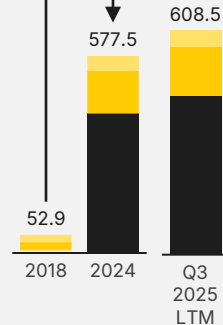
#m of APM users by type

CAGR 19%



APM volume by type of user

CAGR 49%



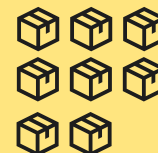
■ Super heavy User³ ■ Heavy User³ ■ Soft User³

User order frequency increases over time

2018

8

parcels/user



Q3 2025

30

parcels/user

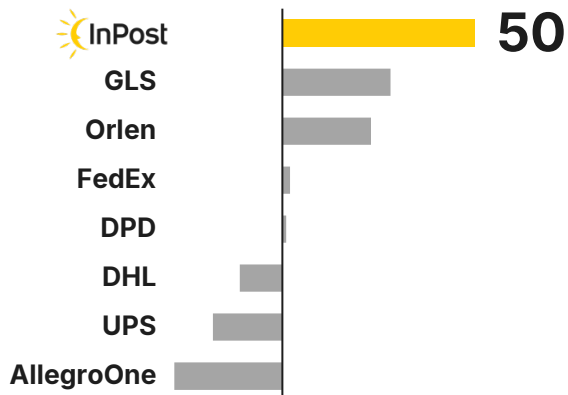


1. Company defines an active user as someone that "downloaded and registered the app"; 2. Super heavy users; 3. Super Heavy User – received at least 40 APM parcels within last 12 months; Heavy User – received at least 13 APM parcels within last 12 months; Soft User – received at least 1 APM parcel within last 12 months;

InPost Brand Wins with Merchants and Users

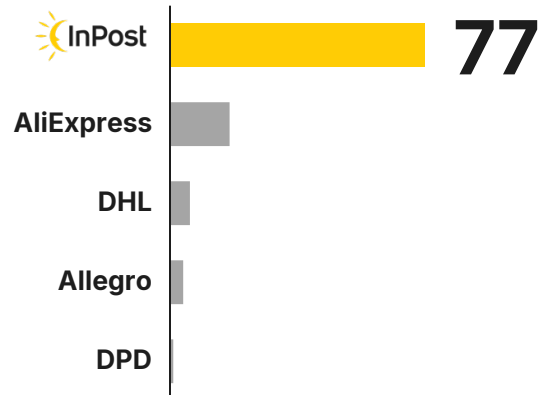
Ranked #1 by merchants
Trusted by a network of **50k+**¹

NPS for brands – merchants' satisfaction survey



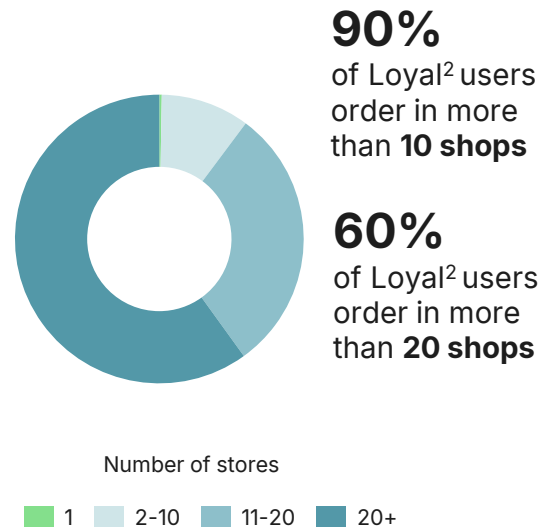
20.1m APM users InPost
comes out on top

NPS for APMs – users' satisfaction survey



Stores diversification boosted by
successful loyalty programme

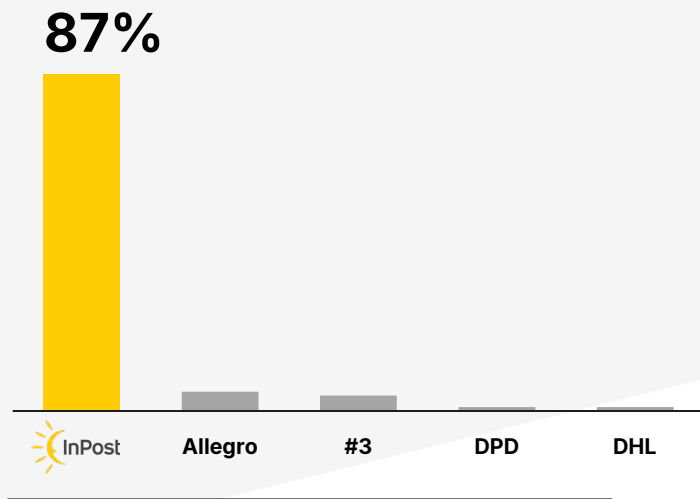
Loyal² users [%] by number of stores they ordered from³



InPost APMs Can Make or Break Conversion Rates

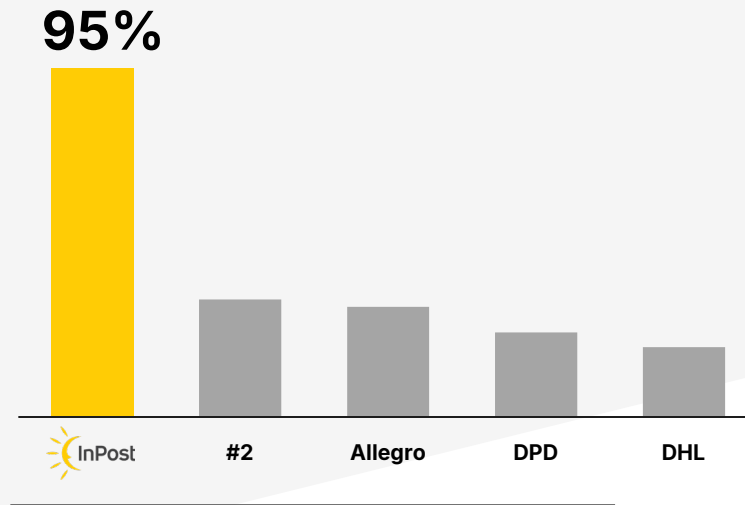
APM of choice

APMs chosen most often for delivery (%)

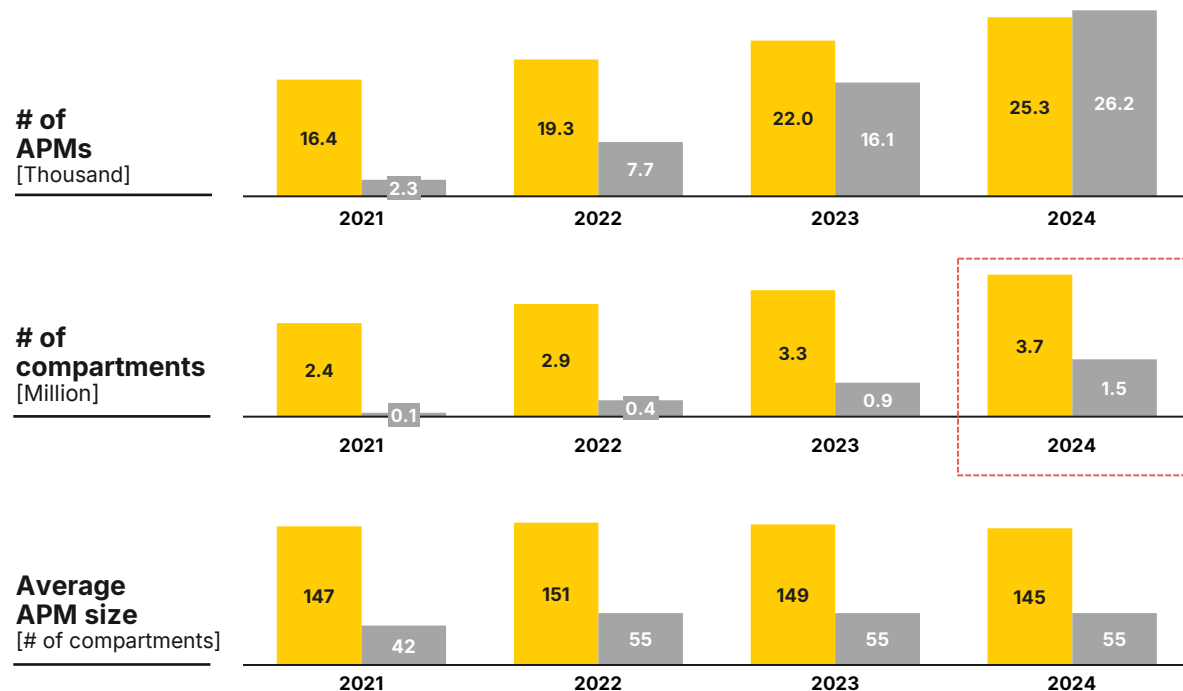


Motivates to shop online

APMs motivating to shop online (%)

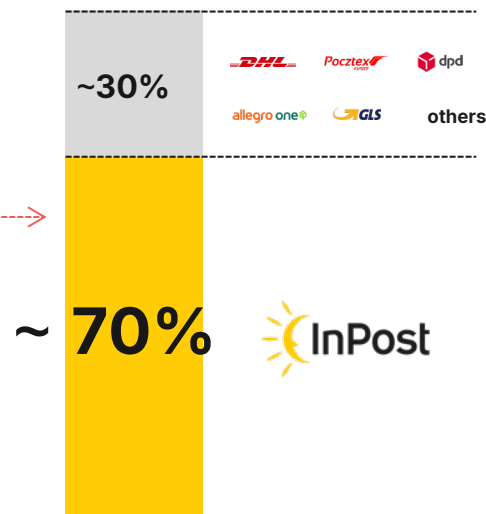


The Leader in Lockers



■ InPost Group PL ■ Competitors

Split: # of compartments in Poland



Innovation is in Our DNA: InPost Pay and Unique Loyalty Programme

InPost Pay - turning browsers into buyers

Traditional mobile checkout

15%-25%
Conversion rate

Poor UX, unoptimized
checkout flows

Slow loading times

Lack of mobile-friendly
payment options



>50%
Conversion rate



1-click checkout



30-second checkout



All mobile-friendly
payment options



10m+

Registered users

3,500

InPost Pay integrated
merchants

40%

of TOP 100
InPost merchants to be
integrated by 2025 YE

Unboxing loyalty: driving growth with incremental parcels

- ✓ Incentives and gamification for users
- ✓ Supporting InPost ecosystem by encouraging users to use Pay & Fresh
- ✓ Our programme boosts merchants and users localisation

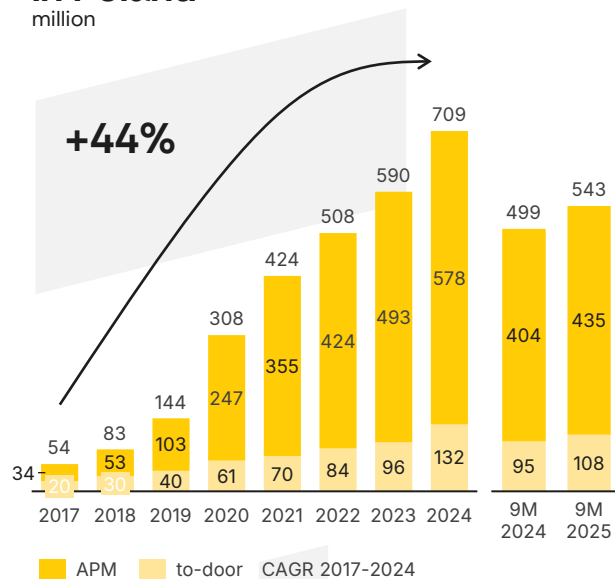
13m+

Loyalty programme users

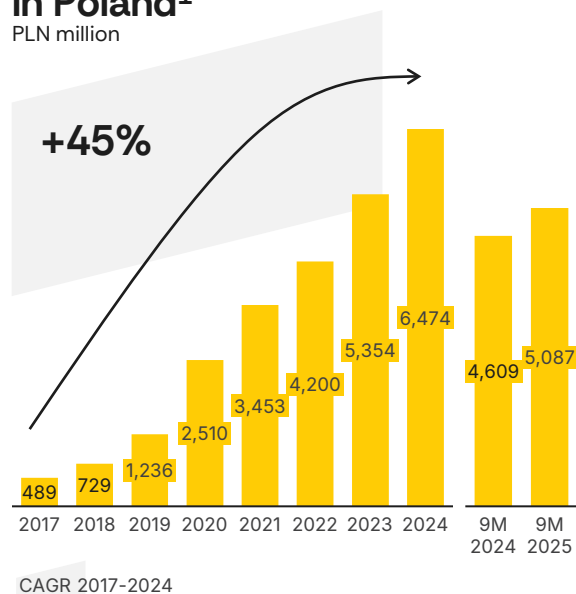


High Operational Leverage Driving Exceptional Results

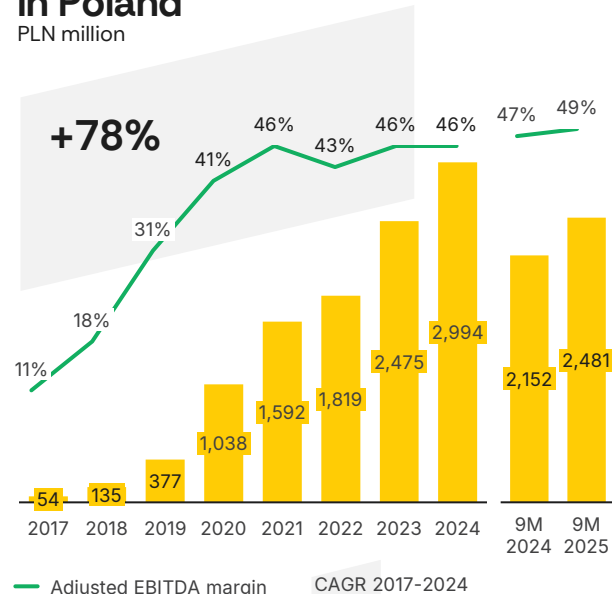
Parcel volume in Poland
million



Revenue in Poland¹
PLN million



Adjusted EBITDA in Poland
PLN million



International: Driving B2C and Network Expansion



Very Strong Positioning for International Expansion

Company factors

1. **Highly resilient model in Poland with sustainable profitability and string cash generation**

2. **High-quality standardized service for consumers (outstanding InPost UX vs other solutions)**

3. **Successful track record in Poland**

Market factors

1. **First-mover advantage**

2. **Cross-border opportunity**

3. **ESG advantage for merchants, customers & regulators**

4. **Inflationary cost pressures on retailers**

International revenue

54%

of total InPost Group revenue

International out-of-home points

65%

of total InPost Group out-of-home points

International Expansion of OOH Points and Logistics Sites

4 Scale Economies

All markets profitable
Market share gains across all geographies

3 Wider Merchant Adoption

56k+ Merchants
Improving InPost lockers visibility at the check-out

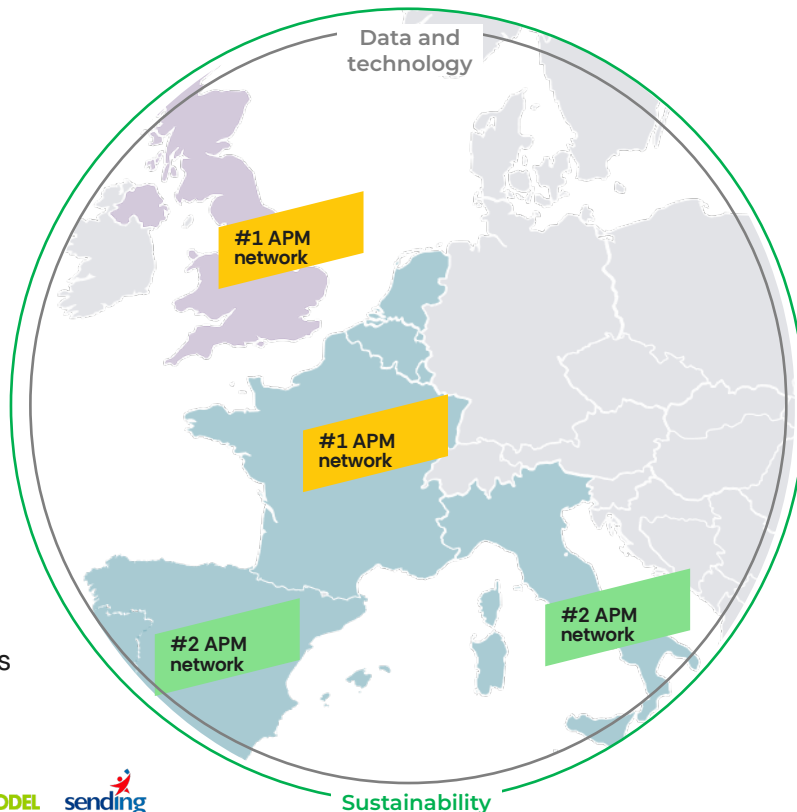
1 Greater Convenience

+11k
New OOH points in 2024 including 8k APMs; Over 2.7k new APMs in Q3 2025

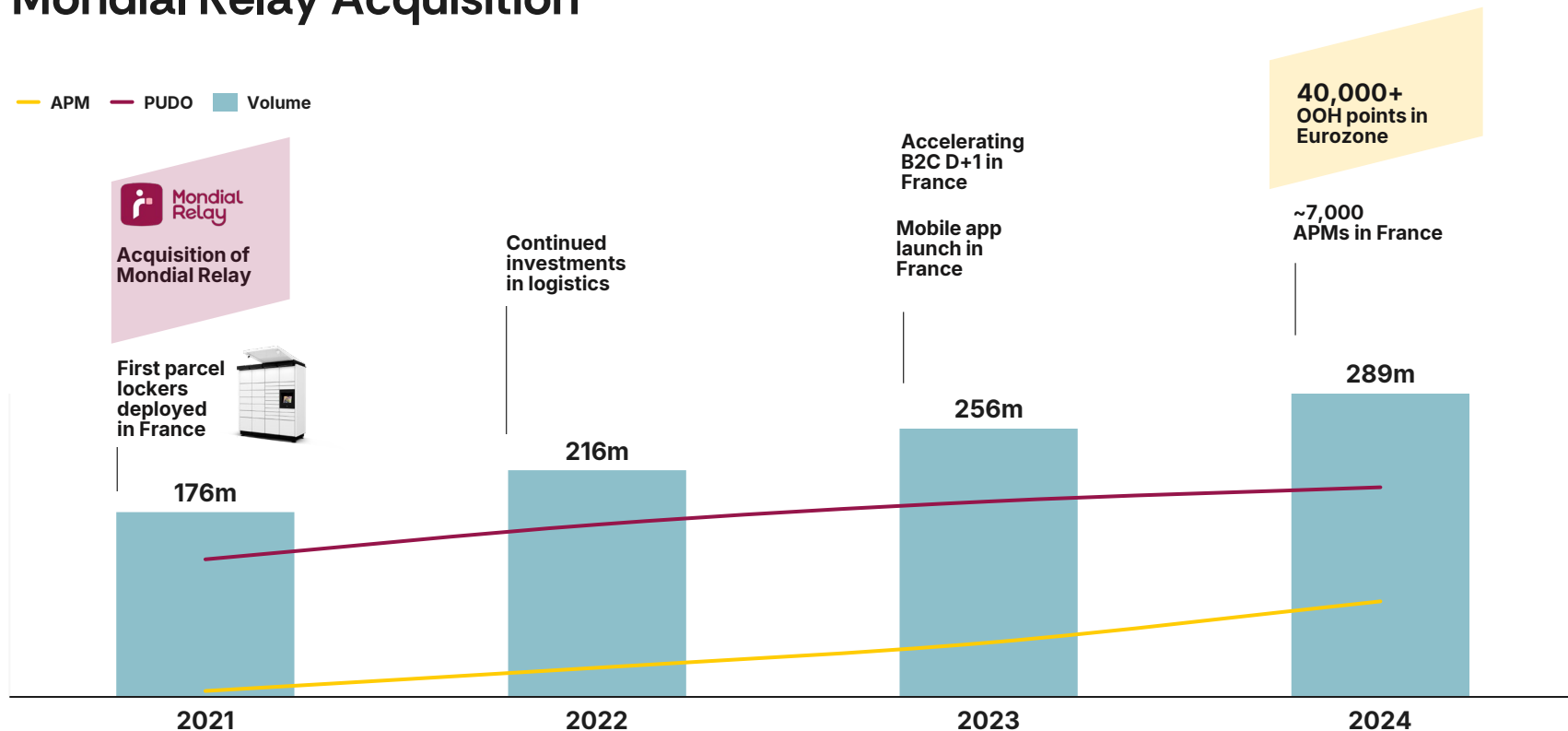
+21
New Logistics sites in 2024

2 Improved Customer Experience

Mobile app with new features
New services

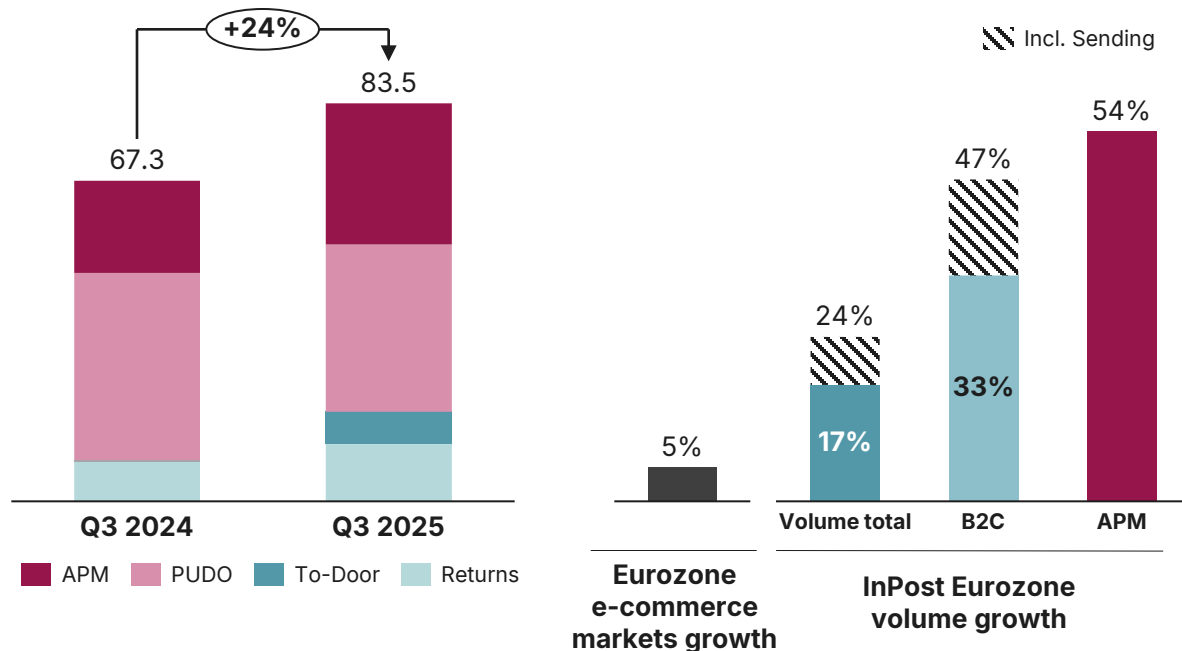


Eurozone: the Path Forward Since Mondial Relay Acquisition



Strong Organic Growth Fuelled by Iberia and France with Uplift From Recent M&A

Strategic volume acceleration through B2C, APM + To-Door Integration



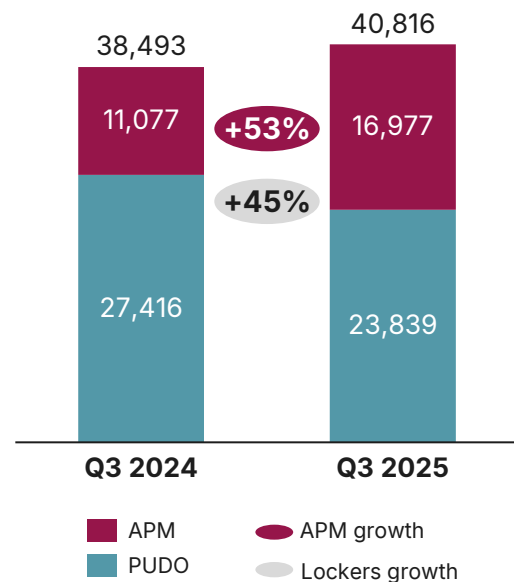
46% APM / OOH flow rate¹
Expanding flow rate to APM

50%+ of B2C share in total volume (vs <40% 3 years ago)

Successfully launched **Sending** Integration into InPost Iberia in Q3, securing major commercial wins

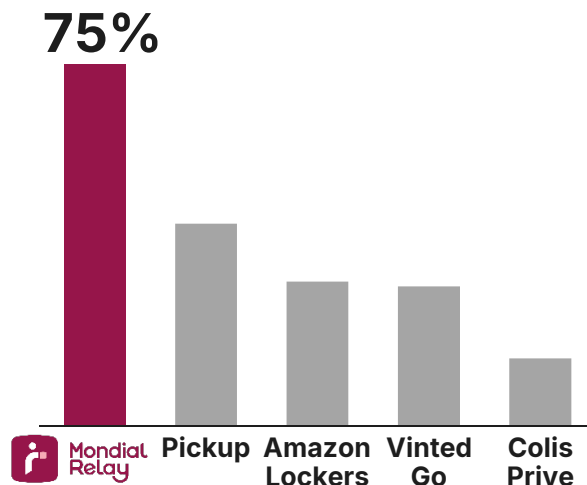
On the Path to Become Love Brand

#1 APM network across Eurozone



Mondial Relay - most frequently chosen lockers

Which parcel locker do you use most often when shopping online?



Users shifting towards OOH, with lockers on the rise

53 NPS index - **Mondial Relay record-high NPS** -excellent result driven by many promoters and minimal detractors

56% of respondents say they prefer OOH over to-door delivery

75% of respondents say they have received or sent at least one parcel via a locker in the past 12 months

Disrupting X-Border Profit Pool

c. 29%

x-border market volume share in
Eurozone e-commerce total
volumes¹

c. 7-10%

InPost share in e-commerce
x-border volume in
Eurozone markets²

+20%

InPost x-border parcels
share in InPost total
volumes³



● InPost Eurozone

Next steps

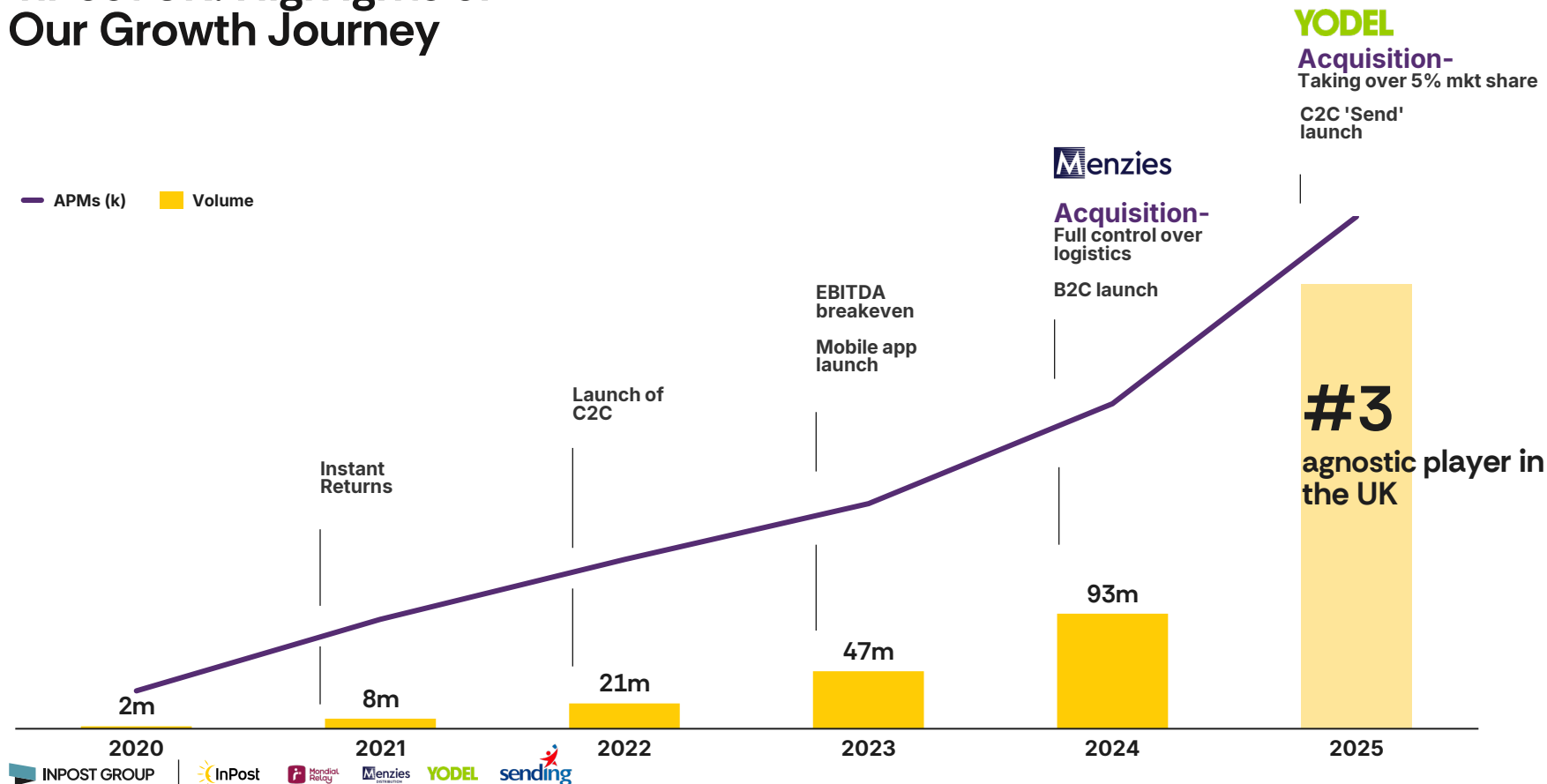
Unification of UX

Wider international merchants'
adoption

Further logistics improvements

Adding UK to the x-border
markets

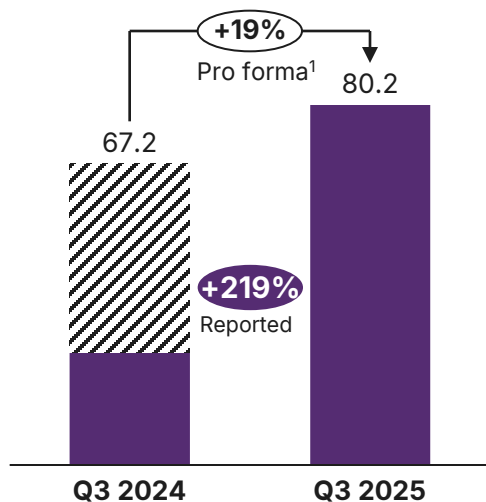
InPost UK: Highlights of Our Growth Journey



High Growth Across Both Channels: OOH and To-Door

Accelerating volume growth

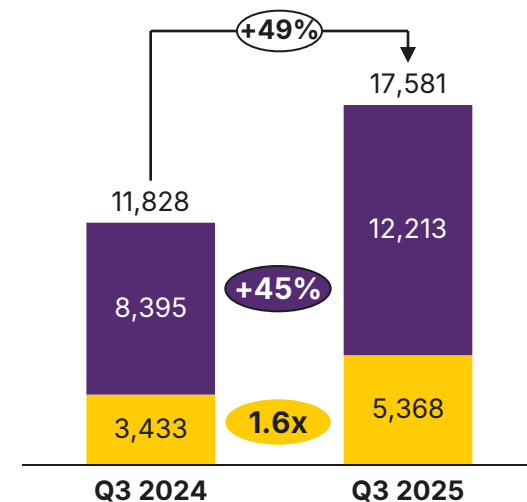
Volume [m]



53% YoY growth in OOH channel¹

Volume growth driven by both B2C (**27%** YoY) and C2C (**8%** YoY) segments¹

Unmatched leader in APM locations



1) Pro forma figures show InPost UK including Yodel volumes for the entire Q3 2024, while reported figures reflect Yodel volumes for Q3 2025 only as Yodel results have been consolidated starting from May 2025.

Integrating with Yodel – on the Path to One Network

What was done?

Sites -

- Consolidation of depots (over **50 shared depots** that handle to-door, APM and PUDO parcels)
- **Two sorting hubs opened** to accelerate capacity earlier than planned

People – Staff trained to sort and manage all types of products.

Processes – Linehaul operations consolidated

Volume - **new merchants** onboarded; further **restructuring** of XL and irregular parcel volume

Plan for Q4 and Q1

Additional operational costs from Q3 2025 to continue in Q4 2025

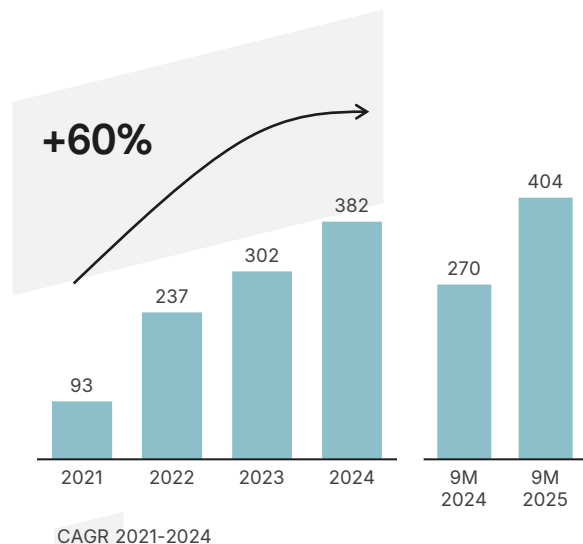
Volume Cap to prioritize service quality for merchants through peak

OneNetwork further steps incl. single, unified IT system, efficiency plans and release volume cap

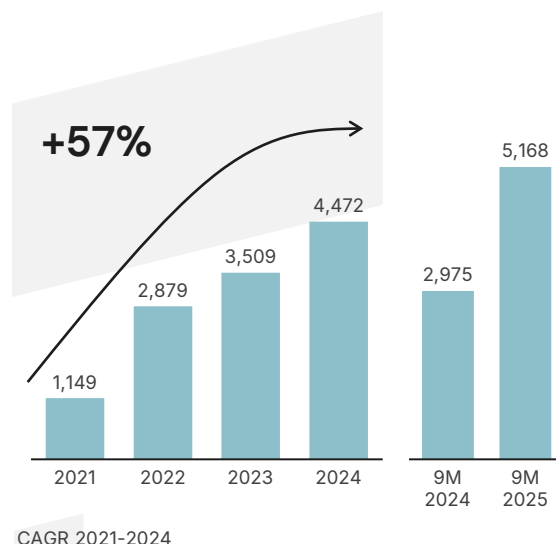


Strong Improvement in Profitability in 2024

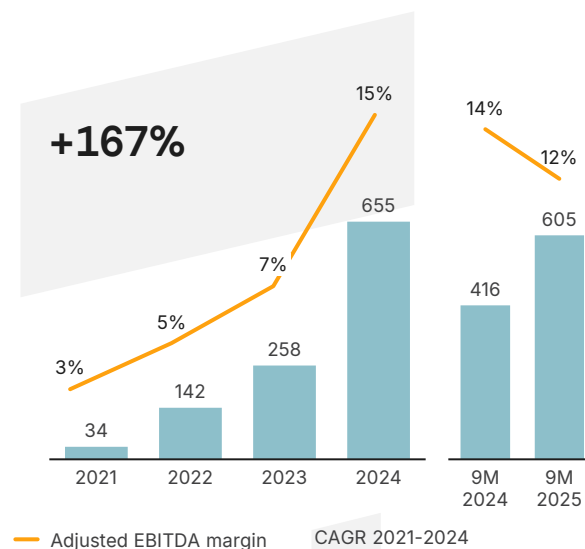
Parcel volume International¹
million



Revenue² International
PLN million



Adjusted EBITDA International
PLN million



Thank you!

Contact for Investors
Investor Relations Department
ir@inpost.eu

Meet us:

Nov 17-18, 2025
GS CEEMEA One-on-One Conference, London

Nov 20-24, 2025
Jefferies Roadshow, Los Angeles, San Francisco

Nov 20, 2025
PKO BP CEE Capital Markets Conference, New York

For more info:
[Upcoming events](#)

