

InPost S.A.

Nov 09, 2022

Q3 2022 Results





Disclaimer



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- Q3 2022 Key Messages
- **Business Update**
- **Financials**
- **Appendix**

3



Q3 2<mark>022 Key</mark> Messages



out of the box

Our mission



77

Leveraging our success with automated lockers in Poland, we seek to redefine the consumer experience, economics and sustainability of Europe's e-commerce last mile



APMs are a more convenient, efficient and greener way of delivering parcels



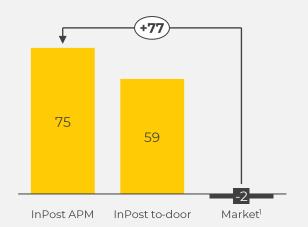


Customers, merchants and cities all benefit from APMs



More convenient

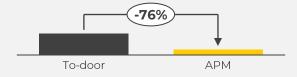
Net Promoter Score (NPS)



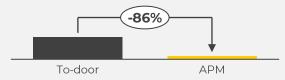


More efficient

Difference in fuel consumption APM vs to-door (liters/parcel)



Last mile labour intensity (couriers required per 1000 parcels)





Last mile CO₂ emissions in Poland²



1. Average NPS for DPD, DHL, FedEx, GLS, UPS, Polish Post and Pocztex as of April 2022; 2. Estimates based on CO2 calculator co-created with Polish Academy of Sciences and Foundation of Administration and Public Economy. Calculation was based on GHG Methodology and ECOINVENT database, using the ILCD MIDPOINT+(EC-JCR Global) calculation method. Source: Company data, Market reports

The InPost APM flywheel



What we provide:

for merchant

More sales

- ✓ Increased checkout conversion & repeat sales
- End-users declare APMs motivate them to more frequent shopping¹

Reliability

✓ No failed home delivery

Low delivery cost

- ✓ Cheaper than to-door
- ✓ Lower fuel and labour costs than to-door

Sustainability

- ✓ Lower carbon footprint vs to-door
- Opportunity to work towards declaring climate neutrality alongside InPost (Scope 3 of SBTi)



and consumer

Convenience and flexibility

- ✓ Customer owns the pick-up time
- APMs deployed in highly residential areas, hence close to the consumer

Reliability

- ✓ Vast majority of APM parcels delivered next day
- ✓ Lower likelihood of consumer complaint vs to-door

Ease of use

- ✓ Mobile app
- ✓ Contactless sending, pickup & return
- ✓ Labelless sending and returns

Sustainability

- ✓ Opportunity to consciously select a more sustainable delivery choice
- ✓ Lower congestion due to fewer vehicles on the road vs to-door

Q3 2022 Highlights





Financial & Operational



Double- and triple-digit volume growth in all three core markets: Poland +26% YoY (+30% 2-year CAGR), France +34% YoY (+19% 2-year CAGR of Mondial Relay), UK +227% YoY (+241% 2-year CAGR)



178.8m parcels delivered in Q3, 32% YoY, APM volume growth in Poland at 25% YoY; Mondial Relay **record high 18.6m parcel volumes** in September beating peak volumes of 16.3m in 2020 and 17.5m in 2021



Reported revenues up 32.6% YoY to 1,690.4m PLN



Group adjusted EBITDA up 11.5% YoY to 455.8m PLN, Polish adj. EBITDA +16.1% YoY, Group adj. EBITDA margin 27%, down 3 p.p. vs Q2 2022



Polish adjusted EBITDA margin above 44% despite inflationary pressures and pricing largely deferred to Q4, highlighting the strengths of our disruptive business model

Consumer & Strategic



Strong **43% YoY** volume growth **in the non-Allegro** channel – much ahead of the overall market – and **11% growth in Allegro** channel



19,254 APMs in Poland (+17% vs 2021 YE), **1,653** APMs in France (+428% vs 2021 YE), **4,333** in the UK (+38% vs 2021 YE); First **L-shaped** and separated lockers installed in UK



Number of **APM users** in PL reached **16.3m** (+13% YoY); **innovative and sustainable solutions** to further drive APM usage, incl. parcel sharing, ECOreturns expansion and launch of EcoBox with Modivo



Further developments in Mondial Relay, incl. start of **Mobile App** quality tests, new **hub in Harnes**, launch of **packageless returns** with Amazon



UK facing **unprecedent demand** for the new **locker-to-locker service**; after just 2 months of service 45% customers were repeated users

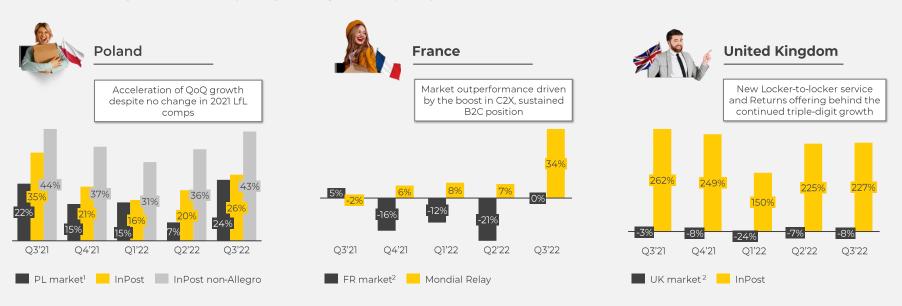
Source: Company data, Market reports



Another quarter of market outperformance in our core geographies

InPost and Market parcel volume growth

InPost/Mondial Relay and E-commerce quarterly volume growth rate (%, YoY)



^{1.} Company estimate based on Statistics Poland reports; 2. Salesforce, The Shopping Index: Global online shopping statistics and ecommerce growth trends, accessed on 26.10.2022 (https://www.salesforce.com/resources/research-reports/shopping-index/)



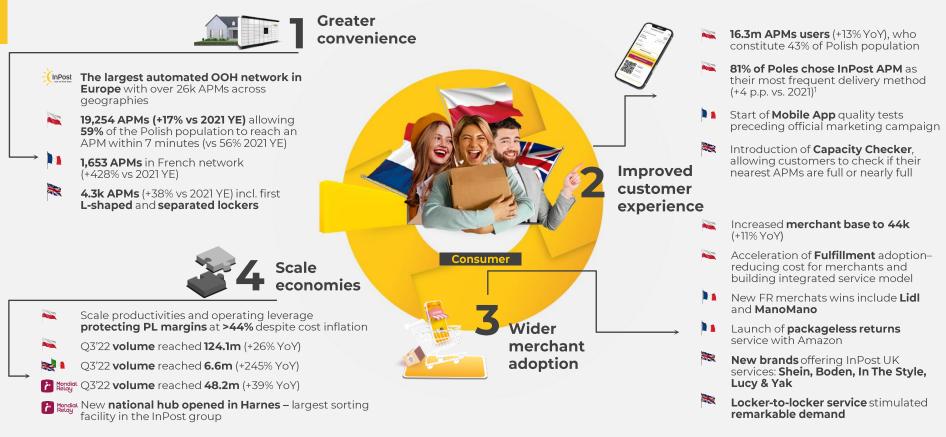
Business Update



out of the box

InPost out of the box

Accelerating the flywheel effect across all our markets



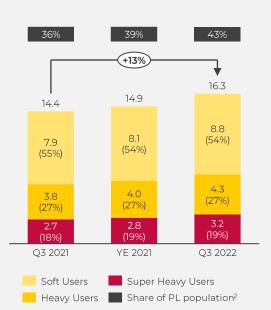
1. Gemius, "E-commerce w Polsce", September 2022; Source: Company data





New solutions to further improve consumer and merchant engagement

Our heavy user base is continuously growing¹





Enhancing clients' experience



Parcel Sharing (enabling another person to pick-up a parcel)

- More than 80k paired applications
- More than 200k shared parcels in the first month



Launch of **EkoBox Orders and Returns** with Modivo



Expansion of **ECOreturns** products range and cooperation with CCC Group with more partners in the pipeline



Growth of Fulfillment business scale



Significant ramp-up in Fulfillment orders – 80% YoY growth



Services already provided to **76 merchants** (+68% YoY)



Fulfillment warehouse area reached **60.000 m²** (+170% YoY)



77% of Fulfillment parcels **delivered by InPost**, rest by other carriers

By enhancing customer experience of our APM proposition we further contribute to the e-commerce growth in Poland. It is expected that APMs will be among key growth factors of Polish e-commerce until 2025³

1. Super Heavy User – received at least 40 APM parcels within last 12 months; Heavy User – received at least 13 APM parcels within last 12 months; Soft User – received at least 1 APM parcel within last 12 months; 2. As per Statistics Poland, 2021, Poland has 38.162m residents; 3. PMR report Online retail market in Poland 2022, October 2022
Source: Company data, Market reports



InPost APMs remain unchallenged as the top e-commerce delivery choice in Poland



83% _{1+2 p.p.}

online shoppers claim that delivery to **InPost APM** is the form of delivery, which **motivates them most for online shopping**



81% †+4 p.p.

of e-shoppers indicate that InPost APM is their most frequently selected delivery method – only 43% online shoppers choose to-door delivery



74% ↑+10 p.p.

online shoppers find returns via InPost APM as the form of return that is the most encouraging to do e-shopping; importantly, 43% of online

importantly, **43%** of online shoppers want to **be able to return their purchases**



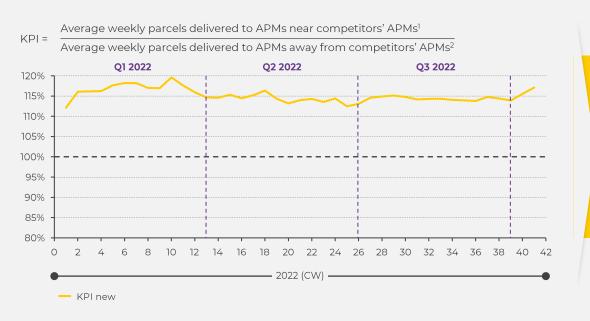
67%

respondents believe that InPost APM is the most environmentally friendly form of delivery and shipping



Since the beginning of 2022, competitors' APMs do not appear to have any impact on nearby InPost machines' performance

APMs with competition nearby continue doing better than the ones without



For another quarter InPost
APM demand remained
resilient to competitors'
APMs located nearby,
proving consumer loyalty
and unique value
proposition of the company

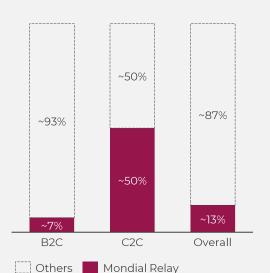
^{1.} APMs within 100m distance from the APM deployed by one or more of the following competitors: Swipbox, Aliexpress, Orlen, Allegro. Sample size between ~600 and ~1900, depending on week; 2. Control group consisting of APMs in the same cities or city classes as those near competitors' APMs. Sample size >1900; Source: Company data

Another quarter of major developments in all elements of French flywheel



Huge B2C growth potential for Mondial Relay in France

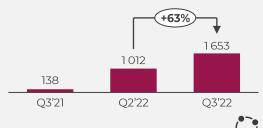
Mondial Relay market share in France (2020, %)



Greater convenience



More than 1.5k APMs added in last 12 months



Scale economies

New national hub in Harnes

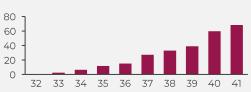
- Largest sorting facility in the InPost group
- 2 Sorting capacity nearly 4x higher than in average depot in France
- Closest French hub to the UK,
 Benelux and Poland cross border
 enabler

Wider merchant adoption



Launch of packageless returns service with Amazon

Volume by calendar week (k)



Improved customer experience



Start of Mobile App quality tests





We continue to see positive results of our actions in all operational areas



Lower APM dwell time vs PUDO

Average dwell time of parcel in Mondial Relay's PUDO/APM (hours)



As more APMs are rolled out, the lower dwell time re-inforces our confidence in their superiority to PUDOs as a more efficient point of parcel pick up

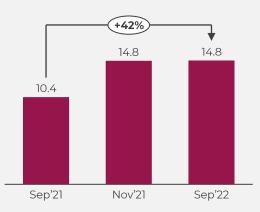
New APM cohorts with improved utilization ramp-up

APM utilization by APM deployment cohort (indexed, W1 Q3 2021 = 100)



Volume in September '22 above last year peak

Parcel volume by month (m)



Parcel volume in France increased in September by 42% YoY and already exceeded volume of peak season from November '21

Source: Company data

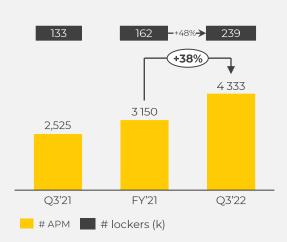




We unlocked further network capacity in the UK, while the volumes continued to grow rapidly

We continued to densify and innovate our network

of APMs and # of lockers (k)



First **L-shaped** and **separated lockers** installed with our key landlord partners

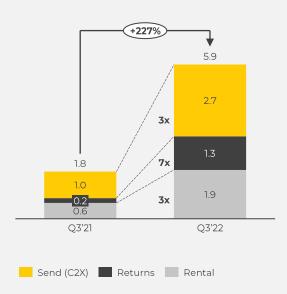
New APM cohorts with superior YoY utilization

APM utilization by APM deployment cohort (indexed, W1 Q3 2021 = 100)



Strong volume growth in all service streams

UK parcel volume (m)



Source: Company data

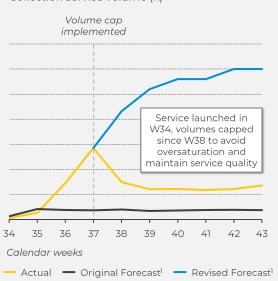




Sudden growth in market demand as we launch new services supports further investments to capture the opportunity

An unprecedent demand since the launch of our L2L service

Collection service volume (k)



High repeated usage and demand for lockers...

45%

customers used the service **more than once** since go-live

25%

customers used the service at least 3 times

Very encouraging evidence of **customers adopting the service** for multiple parcels, given the **service** had been live for just 2 months

Share of APM peak hours during which APM capacity was fully utilized (%)²



...are solid justification for further investments in logistics



We are working with our logistics partners to **redesign** their processes and unlock even more sorting capacity



We continue increasing our **network density and capacity** through deployment of APMs and development of extensions in core cities



Double collections – **couriers visit lockers more frequently** to deliver higher quality and improve network capacity

^{1.} Based on clients forecasts of demand 2. Peak hours defined as 7 AM to 11 PM Source: Company data



Financials



out of the box

InPost out of the box

Summary of Q3 2022 financial performance

PLN million, unless otherwise stated

•			
	Q3 2022	Q3 2021	YoY
Parcel volume (m)	178.8	135.3	32.1%
Revenue ¹	1,690.4	1,274.5	32.6%
of which Poland	1,007.4	801.7	25.7%
of which MR	613.6	457.9	34.0%
of which International	69.4	14.9	365.8%
Operating EBITDA	445.1	387.9	14.7%
Margin	26.3%	30.4%	(410bps)
Non-recurring items	10.7	20.8	(48.6%)
Adjusted EBITDA	455.8	408.7	11.5%
Margin	27.0%	32.1%	(510bps)
of which Poland	446.9	384.9	16.1%
of which MR	60.0	53.0	13.2%
of which International	(51.1)	(29.2)	n.m.
Capex	3 262.8	284.8	(7.7%)
% of revenue	15.5%	22.3%	(680bps)
Net Leverage ²	3.2x	3.5x	

- 1 Group Q3 revenue increase primarily driven by a notable acceleration of quarterly volume growth in all core markets;
 - Pricing supportive to revenue growth
- 2 Group Q3 Adjusted EBITDA margin declined due to continued inflationary pressures combined by the price adjustment lag:
 - Contractual price increases for larger Polish merchants to kick in from November
- 3 Q3 Capex fell to 15.5% of revenues, reflecting the front loading of consolidated 2022

1. Revenue and Other Operating Income; 2. Net Leverage calculated based on Last Twelve Months Adjusted EBITDA Source: Company data



Summary of 9M 2022 financial performance

PLN million, unless otherwise stated	InPost Group (Reported)			
	YTD 2022	YTD 2021	YoY	
Parcel volume (m)	522.8	337.3	55.0%	
Revenue ¹	4,929.0	2,925.2	68.5%	
of which Poland	2,912.9	2,430.1	19.9%	
of which MR	1,859.5	457.9	306.1%	
of which International	156.6	37.2	321.0%	
Operating EBITDA	1,354.3	961.2	40.9%	
Margin	27.5%	32.9%	(540bps)	
Non-recurring items	21.6	142.1	(84.8%)	
Adjusted EBITDA	1,375.9	1,103.3	24.7%	
Margin	27.9%	37.7%	(980bps)	
of which Poland	1,274.8	1,127.0	13.1%	
of which MR	240.5	51.3	368.8%	
of which International	(139.4)	(75.0)	n.m.	
Capex	844.6	613.8	37.6 %	
% of revenue	17.1%	21.0%	(390bps)	
Net Leverage ²	3.2x	3.5x		

InPost Group (excl. Mondial Relay)				
YTD 2022	YTD 2021	YoY		
374.3	302.5	23.7%		
3,069.5	2,467.3	24.4%		
2,912.9	2,430.1	19.9%		
0.0	0.0	n.m.		
156.6	37.2	321.0%		
1,127.7	961.0	17.3 %		
36.7%	38.9%	(220bps)		
7.7	91.0	(91.5%)		
1,135.4	1,052.0	7.9 %		
37.0%	42.6%	(560bps)		
1,274.8	1,127.0	13.1%		
0.0	0.0	n.m.		
(139.4)	(75.0)	n.m.		
608.3	578.0	5.2 %		
19.8%	23.4%	(360bps)		

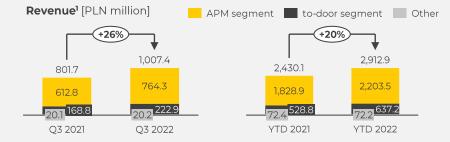
^{1.} Revenue and Other Operating Income; 2. Net Leverage calculated based on Last Twelve Months Adjusted EBITDA Source: Company data

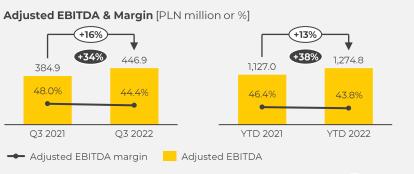
Financial highlights: Poland



Acceleration of double-digit growth in Q3, Adjusted EBITDA up 16%, YoY margin decline driven by continued inflationary pressures but showing resilience given pricing largely deferred to Q4







Q3 2022 highlights

- Continued volume growth acceleration adding 6 p.p. vs Q2 growth in both APM (+25% YoY) and to-door (+30% YoY)
- Revenue growth in line with volume growth reflecting pricing upside offset by the mix dilution effect
- Only 100 bps of EBITDA margin reduction QoQ in Q3 despite continued inflationary pressures in direct Logistics costs, highlighting the strengths of our disruptive business model
- Q3 and YTD profitability slightly ahead of expectations; Q4 margin supported by partial repricing but with pressure from consumer demand

Financial highlights: Mondial Relay



Volume growth driven largely by C2C; EBITDA margin reflecting historical seasonal trend additionally impacted by APM & logistics network expansion and rebranding costs





Revenue¹ [PLN million] 613.6 457.9 Q3 2021 Q3 2022



Adjusted EBITDA & Margin [PLN million or %]





Adjusted EBITDA margin

Adjusted EBITDA

2Y CAGR

Q3 2022 highlights

- Volume growth of 39% YoY driven by C2C growth of 68% YoY after the Q3 2021 volume downturn driven by post-COVID normalisation
- Repricing and fuel surcharges helping to close the gap between revenue and volume growth vs H1'22
- EBITDA margin QoQ step down in line with historical seasonality with Q3 being lowest margin quarters
- YTD profitability in line with expectations; maintain FY'22 outlook of low double digit EBITDA margin driven by strong investment into APM and Logistics network as well as SG&A



Financial highlights: International



Accelerating volume and revenue growth with EBITDA losses increasing driven by scale despite sequentially improving unit economics



UK Q3 2022 highlights

- Q3 strong volume growth of 227% YoY and 25% OoO in the UK mostly driven by C2X. live at end of August (+198% YoY and +30% QoQ)
- Revenue growth of 264% YoY driven by increased volume in the quarter and improved price mix
- Overall costs of the UK business increased following the APM network expansion (+603 APMs in Q3)
- Adj. EBITDA per parcel improved by 0.4 PLN, albeit still impacted by one-off costs of phasing out Evri
- Sep unit cost reduced by 25% compared to Jul-Aug reflecting clean base on new Logistics partnerships despite capping volumes due to capacity issues
- Increased absolute EBITDA OoO losses driven by higher volumes and negative unit economics despite sequential QoQ improvement

^{1.} Revenue and Other Operating Income; 2. UK EBITDA excl. International overhead costs Source: Company data



EBITDA to Net Profit progression

PLN million, unless otherwise stated	0140000	0140007	D:00	07 1
	9M 2022	9M 2021	Difference	% change
Adjusted EBITDA	1,375.9	1,103.3	272.6	+25%
Margin %	27.9%	37.7%	(980bps)	
Share-based compensation [MIP valuation]	(3.3)	(62.5)	59.2	-95%
LTIP valuation	(6.2)	(7.4)	1.2	-16%
IPO Costs	0.0	(21.1)	21.1	-100%
Mondial Relay acquisition and restructuring costs	(12.1)	(51.1)	39.0	-76%
Operating EBITDA	1,354.3	961.2	393.1	+41%
Margin %	27.5%	32.9%	(540bps)	
IFRS16 RoU amortisation	1 (378.8)	(213.6)	(165.2)	+77%
Other intangibles amortisation	2 (101.1)	(48.8)	(52.3)	+107%
PPE depreciation	3 (219.4)	(146.3)	(73.1)	+50%
EBIT	655.0	552.5	102.5	+19%
Margin %	13.3%	18.9%	(560bps)	
Net financial cost	(91.0)	(73.2)	(17.8)	+24%
of which: interest expense	4 (196.8)	(71.3)	(125.5)	+176%
of which: unrealized FX gains/(losses)	5 104.6	10.3	94.3	n.m.
Income tax	135.3	162.2	(26.9)	-17%
Net profit from continuing operations	428.7	317.1	111.6	+35%
Margin %	8.7%	10.8%	(210bps)	

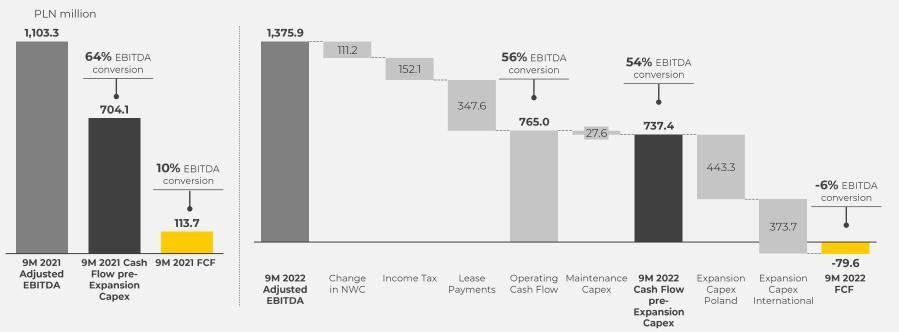
- o/w PLNm 52.8 driven by MR consolidation for 9M; growth of 61% YoY excluding MR acquisition
- o/w PLNm 70.8 driven by MR consolidation for 9M; reduction of 38% YoY excluding MR acquisition
- o/w PLNm 31.3 driven by MR consolidation for 9M; growth of 26% YoY excluding MR acquisition
- o/w PLNm 65.7 of interest cost increase driven by MR acquisition debt incurred in H2 2021
- o/w PLNm 128.6 of FX gains driven by consolidation translations of PLN denominated borrowings

out of the box Source: Company data



Adjusted EBITDA to Free Cash Flow Bridge

78.3m of positive FCF in Q3, expect improvement in cash conversion before Capex in Q4 thanks to more pronounced repricing effect



Source: Company data



Appendix



out of the box







We have taken serious efforts to make a positive impact in social and environmental areas



- InPost Help introduction of corporate volunteering programmes dedicated to local communities
- APM Accessibility Audit for People with **disabilities** - best practices to be transferred to other markets
- Silver generation programme against digital **exclusion** dedicated to seniors – training on how to use APMs



- More than 40 cities in the programme, helping us to be the most carbon neutral logistics player in Poland
- Implementation of individual projects to improve air quality in cities in cooperation with authorities and local communities (more than 800 air sensors in Poland developed InPost's inhouse R&D)
- Sharing Green City know-how to launch the programme in France

- InPost

Profit and Loss Statement

	Period of 9 months ended	Period of 9 months ended
	on 30-09-202 2	on 30-09-2021
Continued operations		
Revenue	4,910.8	2,910.7
Other operating income	18.2	14.5
Depreciation and amortization	699.3	408.7
Raw materials and consumables	138.5	46.9
External services	2,732.7	1,464.5
Taxes and charges	14.6	5.1
Payroll	479.0	334.1
Social security and other benefits	122.9	58.2
Other expenses	48.3	25.9
Cost of goods and materials sold	31.2	13.1
Other operating expenses	4.2	9.5
Impairment gain/ (loss) on trade and other receivables	3.3	6.7
otal operating expenses	4,274.0	2,372.7
perating profit	655.0	552.5
Finance income	113.3	0.3
Finance costs	204.3	73.5
Profit before tax	564.0	479.3
Income tax expense	135.3	162.2
Profit from continuing operations	428.7	317.1
Profit (loss) from discontinued operations	(3.0)	(2.6)
let profit	425.7	314.5
Other comprehensive income		
exchange differences from the translation of foreign operations, net of tax – Item that may be	(110 E)	(FC F)
eclassified to profit or loss	(110.7)	(55.5)
Other comprehensive income, net of tax	(110.7)	(55.5)
otal comprehensive income	315.0	259.0
let profit (loss) attributable to owners:		
From continued operations:	428.7	317.1
From discontinued operations:	(3.0)	(2.6)
otal comprehensive income attributable to owners:		
From continued operations:	318.2	256.0
From discontinued operations:	(3.2)	3.0
Basic/diluted earnings per share (in PLN)	0.85	0.63
Basic/diluted earnings per share (in PLN) – Continuing operations	0.86	0.63
Basic/diluted earnings per share (in PLN) – Discontinued operations	(0.01)	0.00

Source: Company data

Balance Sheet Statement

ASSETS	Balance as at 30-09-2022	Balance as at 31-12-2021 Restated
Non-current assets	6,730.6	5,870.8
Goodwill	1,545.5	1,459.5
Intangible assets	1,090.3	1,051.2
Property, plant and equipment	3,902.0	3,110.0
Other receivables	24.2	31.4
Deferred tax assets	114.5	157.8
Other assets	54.1	60.9
Current assets	1,450.0	1,461.9
Inventory	11.3	10.9
Trade and other receivables	1,007.4	927.1
Income tax asset	1.5	3.7
Other assets	54.1	27.0
Cash and cash equivalents	375.7	493.2
TOTAL ASSETS	8,180.6	7,332.7

EQUITY AND LIABILITIES	Balance as at 30-09-2022	Balance as at 31-12-2021 Restated
Equity		
Equity attributable to owners of InPost	347.9	29.1
Share capital	22.7	22.7
Share premium	35,122.4	35,122.4
Retained earnings/ (accumulated losses)	861.3	435.6
Reserves	(35,658.5)	(35,551.6)
Non-controlling interests	-	-
Non-controlling interests	-	-
Total equity	347.9	29.1
Liabilities		
Loans and borrowings	4,807.9	4,545.8
Employee benefits and other provisions	30.7	33.2
Government grants	1.1	1.2
Deferred tax liability	260.0	282.4
Other financial liabilities	1,007.3	835.1
Total non-current liabilities	6,107.0	5,697.7
Trade payables and other payables	764.0	785.7
Loans and borrowings	259.3	194.4
Current tax liabilities	9.0	43.7
Employee benefits and other provisions	101.5	103.2
Other financial liabilities	466.2	357.7
Other liabilities	125.7	121.2
Total current liabilities	1,725.7	1,605.9
Total liabilities	7,832.7	7,303.6
TOTAL EQUITY AND LIABILITIES	8,180.6	7.332.7

30



Cash Flow Statement

	Period of 9 months ended on 30-09-2022	Period of 9 months ended on 30-09-2021
Cash flows from operating activities		
Net profit	425.7	314.5
Adjustments:	934.4	669.7
Income tax expense	135.3	162.2
Financial (cost)/ income	95.9	14.1
Gain / (loss) on sale of property, plant and equipment	(15.4)	(1.3)
Depreciation and amortization	699.3	408.7
Impairment losses	3.4	13.4
Grants	-	2.7
Group settled share-based payments	15.9	69.9
Changes in working capital:	(111.2)	(7.2)
Trade and other receivables	(86.7)	60.2
Inventories	(0.5)	(0.4)
Other assets	(18.6)	(13.5)
Trade payables and other payables	(6.4)	(47.6)
Employee benefits, provisions and contract liabilities	(4.3)	0.6
Other liabilities	5.3	(6.5)
Cash generated from operating activities	1,248.9	977.0
Interest and commissions paid	(149.8)	(106.4)
Income tax paid	(152.1)	(162.1)
Net cash from operating activities	947.0	708.5
Cash flows from investing activities		
Purchase of property, plant and equipment	(751.6)	(551.0)
Purchase of intangible assets	(93.0)	(62.8)
Proceeds from acquisition of a company	-	(2,260.7)
Net cash from investing activities	(844.6)	(2,874.5)
Cash flows from financing activities	,	` ' '
Proceeds from loans and borrowings	154.5	1.949.9
Repayment of the principal portion of loans and borrowings	(14.7)	(654.2)
Proceeds from bonds	-	2.715.2
Payment of principal portion of the lease liability	(347.6)	(206.5)
Payment to shareholders	- '	(1,238.1)
Repayment of goverment grants	-	(18.7)
Repurchase of shares	(12.1)	
Net cash from financing activities	(219.9)	2.547.6
Net increase/(decrease) in cash and cash equivalents	(117.5)	381.6
Cash and cash equivalents at 1 January	493.2	144.2
Effect of movements in exchange rates on cash held	_	(0.8)
Cash and cash equivalents at September 30	375.7	525.0
Courses Company data		

out of the box Source: Company data



InPost Group out-of-home points

	YE 2021	Q1 2022	Q2 2022	Q3 2022
Out-of-home points	41,948	44,710	51,600	54,278
of which APMs	20,367	22,272	24,266	26,330
of which Poland	16,445	17,357	18,418	19,254
of which France	313	651	1,012	1,653
of which UK	3,150	3,583	3,935	4,333
of which other markets	459	681	901	1,090
of which PUDOs	21,581	22,438	27,334	27,948

Source: Company data

Contact details





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