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## Agenda



- 1 FY 2020 Highlights
- 2 Accelerating the flywheel effect to drive sustainable long-term growth
- 3 Financial Review
- 4 Q1 2021 Trading Update and Revised 2021 Outlook
- 5 Q&A

## FY 2020 Highlights



Significant acceleration in pan-European growth strategy with exceptional financial results



**Doubled revenue** to > PLN 2.5 billion



11pp increase in Operating EBITDA margin



**70% increase in capex** to support our pan-European growth strategy



10× increase in FCF



Strong start to 2021 with parcel volume growth of ~100% in first quarter of the year



**50% increase** in # of APM locations and **78%** increase in # of APM lockers



**Supported** Polish society during COVID-19



Much-loved consumer brand with NPS of 71



**5.7 million active** mobile app users



7-year contract with Allegro until 2027



Readiness for **Europe's largest ever tech IPO** 

# COVID-19 pandemic has accelerated the shift to the digital economy













E-commerce penetration in Poland accelerated by 4 years in 2020 Consumer
behaviour unlikely
to return to preCOVID ways

**85%**<sup>(1)</sup> of consumers in Poland not expecting to change frequency of online purchases

Shift from "bricks and mortar" retail to e-commerce is structural Greater focus on sustainability and the environment

# InPost is a key enabler and beneficiary of these shifts

Note: (1) PwC study, February 2021

## Supporting our society and economy during COVID-19 crisis



APMs are the safest way to pick up deliveries

The only

24/7

automated and contactless delivery solution

85m

**remote** APM openings in 2020

34%

of online buyers switched from to-door to APM delivery during lockdown



- ✓ CareBox Project funding for mobile epidemiological point for Łódź hospital
- ✓ Assistance in providing computers for children affected by digital exclusion
  - ✓ Launched new webbased platform to support contactless services for local governments – **Urząd24**



### Key developments in 2020



### **APM**



- APMs became the most frequently chosen form of delivery in Poland
- √ 15M consumers used our APMs
  - share of "heavy users" increased from 27% to 40%
- ✓ 50% of Polish population within 7minute walk of our APMs
- ~1.5 million lockers in Poland (+ 78% YoY)
- ✓ Peak utilisation of more than 120%
- ✓ Launched Green City Project (Łódz)
- √ 38% increase in the UK network

### **Commercial**



- ✓ Increased merchant base to more than 26K (35% of Polish retailers)
- ✓ New 7-year contract with Allegro with volume commitments
- Expanded fulfillment capabilities for e-merchants
- Pan European merchant agreements
- Landlord relationships and exclusivity agreements
- ✓ Added multiple new retailers in UK

# **Technology**



- Ongoing focus on automation to drive operational efficiency
- Labelless C2X sending from mobile app
- ✓ APM white space recommender
- ✓ Dynamic courier routing
- ✓ APM re-load optimization
- ✓ Precision marketing
- ✓ Data science team

## Unique customer experience





## **Best-in-class NPS**

#### **Best UX for APM deliveries**

- ✓ 24/7 availability
- ✓ Speed of delivery 98% of parcels delivered within 24 hours
- ✓ 20-25% cheaper than the 2Door delivery

**Unique consumer daily communication** that builds engagement and loyalty

## **InPost Mobile App**



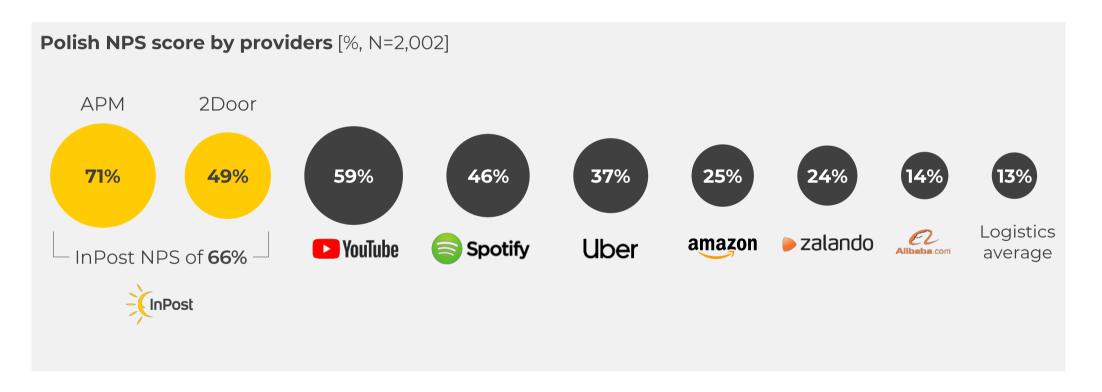
- √ 5.7 million active users (+ 4.6 million in 2020)
- ✓ Contactless pick-ups
- ✓ Labelless C2X sending
- √ 5.0 rating in App store
- ✓ Main Prize at Mobile Trends Awards in 2019 and 2020



# Best-in-class net promoter score, including leading internet brands



"How likely are you to recommend the following company to a friend or your family?"



# A greener solution for increasing e-commerce delivery volumes reducing pollution and congestion



Our offering aligns with the goals of cities and e-tailers looking to reduce their impact on the environment

>73k tons of CO2 savings/100m parcels delivered vs. courier

An attractive proposition for e-tailers and cities focused on sustainability & green policy

# 73k tons of CO<sub>2</sub> equate to approximately...

- ✓ planting c. 3,000 hectares of forest every year<sup>(3)</sup>, or
- ✓ removing
   >31,000 cars
   from the road<sup>(4)</sup>,
   or
- ✓ 1,800 return flights, Warsaw to London<sup>(5)</sup>



lower CO<sub>2</sub> emissions in **urban**<sup>(1)</sup> areas, compared to C2D



lower CO<sub>2</sub> emissions in **rural**<sup>(1)(2)</sup> areas, compared to C2D



pilot electric vehicles. Warsaw fleet fully green by end of 2021



Source: Delivering Choice Transport Decarbonisation Plan 2019, DfT Road Traffic Statistics, BEIS 2018 UK Greenhouse Gas Emissions; Company, Market reports; H&M group website, Amazon corporate blog, retrieved November 2020. Notes: (1) Urban areas defined as Polish municipalities (gminas) containing a city as per Polish law. Rural areas are all other municipalities. (2) Including estimated emissions from end-consumers travelling to APMs. (3) Based on 20-30 tonnes of CO2 absorption per hectare of pine forest annually. (4) Assumes 20,000 km travelled p.a.; (5) Assuming return flight via Airbus A320.

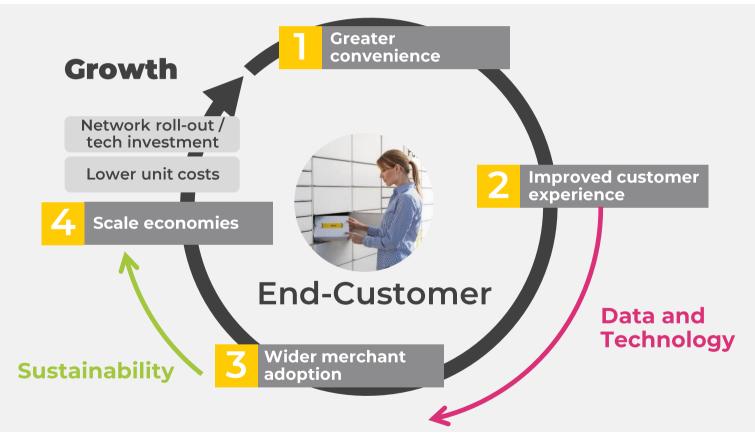
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# Accelerating the flywheel effect to drive sustainable long-term growth





out of the box

Source: Company information

### Priorities for 2021



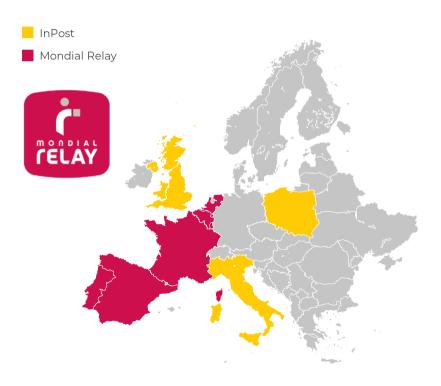
Further accelerate the flywheel effect in Poland to drive consumer and merchant adoption Continue to scaleup the UK and Italian operations Close and start integration of proposed Mondial Relay acquisition

Leverage Data to enhance consumer experience and operational efficiency

#### Priorities for 2021 – France



# Close and start integration of proposed acquisition of Mondial Relay



# Fast-forwarding our mission to become Europe's leading out-of-home automated parcel solution for e-commerce

- Significantly accelerates InPost's international expansion strategy and reinforces InPost as Europe's leading out-of-home ("OOH") automated solution for e-commerce
- + Secures immediate footprint in one of Europe's largest and most attractive e-commerce markets with a strong foundation for accelerated growth
- + Opportunity to unlock untapped demand and re-define the last-mile delivery experience for consumers
- + Accelerates "flywheel effect" and offers a greener solution for e-commerce
- Complementary and diverse merchant portfolio provides attractive pan-European cross-selling opportunities
- + ~€100-€150 million of incremental EBITDA enhancements identified over mid-term
- + Structure and resources in place to accelerate international strategy

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## Summary of FY 2020 financial performance



The Environmental and a second	EV 2010 A	EV 2010 A EV 2020 A		
	FY 2019A	FY 2020A	YoY growth	
Revenue	1,242.6	2,532.1	104%	
of which Poland	1,235.6	2,514.4	103%	
of which International	7.0	17.7	153%	
Operating EBITDA	350.1	994.3	184%	
Margin	28.2%	39.3%	1,100 bps YoY improvement	
of which Poland	375.6	1,038.4	irriprovernenc	
of which International	(25.5)	(44.1)		
Adjusted EBITDA	351.8	1,004.4	186%	
Margin	28.3%	39.7%		
CAPEX	319.7	536.5	68%	
% of revenue	26%	21%		
FCF (1)	34.9	379.8	988%	
Cash Conversion <sup>(2)</sup>	10%	38%		
Net Leverage <sup>(3)</sup>	2.2×	2.4×		



**Doubling in revenue,** benefitting from flywheel effect



**184% YoY increase in Operating EBITDA**, benefitting from operating leverage and ongoing efficiency initiatives



**Continued investment** in our network to support our growth strategy



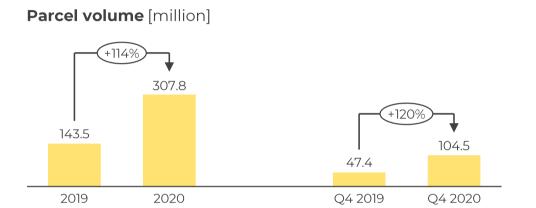
FCF increased by >10×, given strong earnings growth and scale, visibly proving the flywheel model and resulting in improved cash conversion

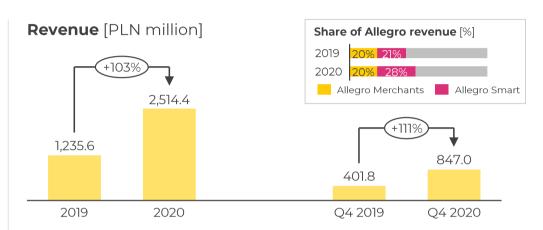
Notes: The presented results are those of Integer.pl, a wholly-owned subsidiary of InPost S.A., which encompasses all of the operating entities of the InPost group in Poland and other geographies and the net debt is presented on a proforma basis due to the reorganisation described in the Company's prospectus, dated 20 January 2021. (I) Pre lease payments and taxes. (2) (Operating EBITDA – Capex – Change in Net Working Capital)/Operating EBITDA (3) Pro-forma financial information is based on the consolidated financial information of InPost S.A. and Integer.pl adjusted by the effect of "Reorganisation and Refinancing Transactions" which took place in January 2021 as described in the Prospectus.

## Poland: FY 2020 and Q4 2020 financial highlights

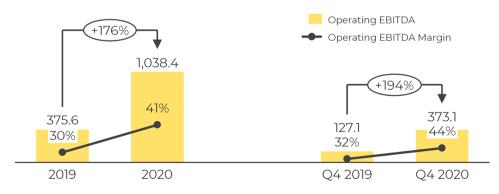


Strong performance in 2020, with acceleration in YoY growth and margin expansion in Q4





#### **Operating EBITDA and Margin** [PLN million or %]



#### FY 2020 highlights

- **103% YoY revenue growth**, driven by strong growth in both APM and todoor segments
- ✓ ~1100 bps YoY Operating EBITDA margin expansion, primarily driven by higher mix of APM sales and operating leverage

#### Q4 2020 highlights

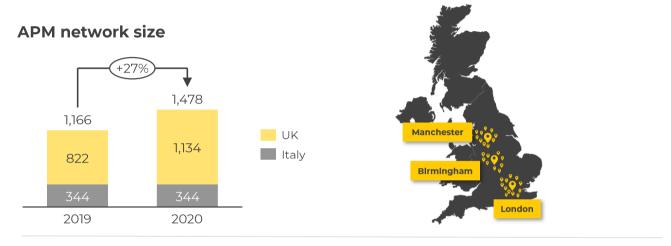
- ✓ 111% YoY revenue growth driven by strong growth in both APM and todoor segments
- √ ~1220 bps YoY Operating EBITDA margin expansion, primarily driven by higher mix of APM sales, productivity enhancements and operating leverage



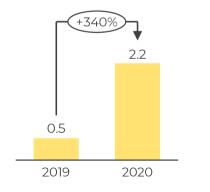


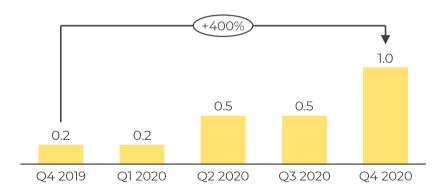
## International: FY 2020 and Q4 2020 operational highlights

Significant momentum in volumes throughout 2020, supported by network growth and merchant expansion



#### Parcel volume UK [m]





#### FY 2020 highlights

- ✓ APM network increased by 27% YoY, driven by 38% YoY growth in UK
- Parcel volume growth of 340% YoY in UK, driven by ongoing expansion of merchant base, as well as increase in APM network density in urban areas.
- ✓ Live with more than **60 leading brands**, including Misguided, Zara and New Look

#### Q4 2020 highlights

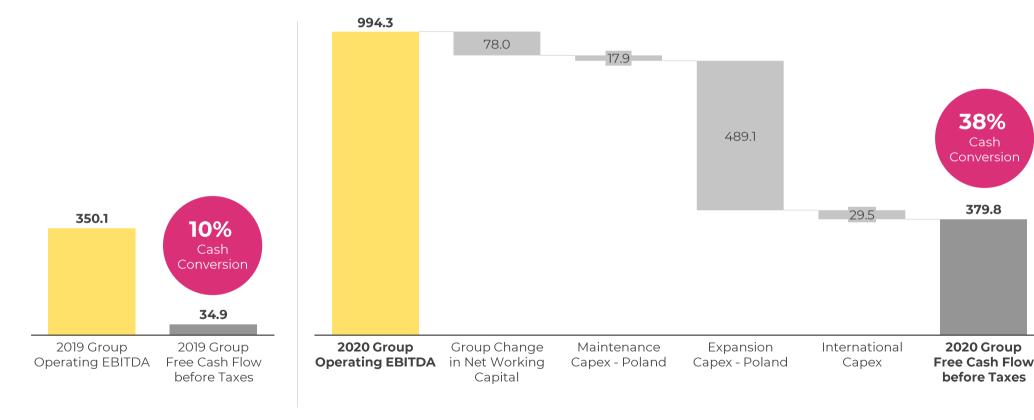
Parcel volume growth of 400% YoY in UK driven by improved network capacity, significantly higher utilization, and expansion of merchant base during peak holiday season

# 10× increase in Free Cash Flow, with conversion improving to 38%



Significant improvement in conversion, driven by higher EBITDA margin and lower capex intensity

PLN million



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## Q1 2021 Highlights



Better-than-expected start to 2021, full year revenue and adjusted EBITDA outlook raised



99% parcel volume growth



**79% increase** in # of APM lockers and **46% increase** in # of APM locations



93% revenue growth



**6.3 million active** mobile app users in Poland



**880 bps** Adj. EBITDA margin expansion



Strong initial uptake of **Instant** returns in the UK



Full year **outlook raised, accelerating APM deployment** in Poland and UK



Announced proposed acquisition of **Mondial Relay** for €565 million

## Summary of Q1 2021 financial performance



in PLN m, unless otherwise stated	Q1 2021	Q1 2020	YoY growth
Revenue	793.2	412.0	93%
of which Poland	782.1	410.0	91%
of which International	17.7	2.0	455%
Adjusted EBITDA	332.2	136.3	144%
of which Poland	350.2	145.1	141%
of which International	(18.0)	(8.8)	
Adjusted EBITDA Margin	41.9%	33.1%	+880 bps
of which Poland	44.8%	35.4%	+940 bps
of which International	(162.1%)	(440.0%)	



91% YoY revenue growth in Poland



>5x YoY increase in International revenues



**144% YoY increase in Adjusted EBITDA**, benefitted from gross margin expansion, operating leverage and ongoing efficiency initiatives



880 basis points of YoY Adjusted EBITDA margin expansion, driven by strong margin performance in Poland and significant improvement in adjusted EBITDA margin in the International segment, which more than offset continued investments to support growth strategy

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## Updated FY 2021 Outlook – InPost



		FY 2021E (Updated)	FY 2021E (Prior)	Pro-forma <sup>(1)</sup> FY 2021E (Updated)	Pro-forma <sup>(1)</sup> FY 2021E (Prior)
Operational KPIs	Number of APMs	18,250-19,000	16,500-18,500	18,250-19,000	16,500-18,500
	Parcel Volumes (millions)	455-485	445-465	625-665	615-645
Financial KPIs	Revenue (millions)	PLN 3,700-3,850	PLN 3,460-3,610	PLN 5,900-6,150	PLN 5,665-5,910
	Adjusted EBITDA margin	41-43%	Low 40s	32-34%	Low 30s
	Total Capex (millions)	PLN 865-920	PLN 700-745	PLN 1,015-1,120	PLN 850-945
	Cash Flow Conversion (%)	Low 40s	Mid 40s	Low 40s	Mid 40s

Note: (1) Pro forma assumes expected FY contribution of Mondial Relay for 2021.





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