

## Disclaimer

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 "Information").

## Financial results and outlook

 The Information includes presented financial results for Q4 and FY 2020, which are those of Integer.pl, a wholly-owned subsidiary of in
InPost as the context dictates also refers to Integer.pl S.A. and its subsidiaries. The financial results are presented in Polish Zloty (PLN).
 dated 21 January 2021.
 the total figure given.
orward-looking statement






 statement.
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 expectations, any change in events, conditions, circumstances on which these forward-looking statements are based, or other events or circumstances arising after the date of this document.

## Market and industry data




No offer



 relation thereto.

## Agreement with these term

By accessing this presentation, you agree to the terms contained herein and to be bound by the foregoing limitations.

## Agenda

1 FY 2020 Highlights
2 Accelerating the flywheel effect to drive sustainable long-term growth
3 Financial Review
4 Q1 2021 Trading Update and Revised 2021 Outlook
5 Q\&A

## FY 2020 Highlights

Significant acceleration in pan-European growth strategy with exceptional financial results
Doubled revenue to > PLN 2.5 billion

## COVID-19 pandemic has accelerated the shift to the digital economy

E-commerce
penetration in Poland accelerated by 4 years in 2020



Consumer behaviour unlikely to return to pre-

COVID ways

$\mathbf{8 5 \%}{ }^{(1)}$ of consumers in Poland not expecting to change frequency of online purchases



Shift from "bricks and mortar" retail to e-commerce is structural

Greater focus on sustainability and the environment

## InPost is a key enabler and beneficiary of these shifts

## Supporting our society and economy during COVID-19 crisis

APMs are the safest way to pick up deliveries
remote APM
openings in 2020
of online buyers
34\% switched from to-door to APM delivery during lockdown
$\checkmark$ Donated more than 100,000 face masks to hospitals in Poland
$\checkmark$ CareBox Project - funding for mobile epidemiological point for Łódź hospital
$\checkmark$ Assistance in providing computers for children affected by digital exclusion
$\checkmark$ Launched new webbased platform to support contactless services for local governments - Urząd24

## Key developments in 2020

$\checkmark$ APMs became the most frequently chosen form of delivery in Poland

15M consumers used our APMs

- share of "heavy users" increased from $27 \%$ to $40 \%$
$\checkmark 50 \%$ of Polish population within 7minute walk of our APMs
$\checkmark \sim 1.5$ million lockers in Poland (+ 78\% YoY)
Peak utilisation of more than 120\%
Launched Green City Project (Łódz) 38\% increase in the UK network


## Commercial

$\checkmark$ Increased merchant base to more than 26K (35\% of Polish retailers)
$\checkmark$ New 7-year contract with Allegro with volume commitments
$\checkmark$ Expanded fulfillment capabilities for e-merchants
$\checkmark$ Pan European merchant agreements
$\checkmark$ Landlord relationships and exclusivity agreements
$\checkmark$ Added multiple new retailers in UK

## Technology

$\checkmark$ Ongoing focus on automation to drive operational efficiency
$\checkmark$ Labelless C2X sending from mobile app
$\checkmark$ APM white space recommender
$\checkmark$ Dynamic courier routing
$\checkmark$ APM re-load optimization
$\checkmark$ Precision marketing
$\checkmark$ Data science team

## Unique customer experience



## Best UX for APM deliveries

$\checkmark$ 24/7 availability
$\checkmark$ Speed of delivery $-98 \%$ of parcels delivered within 24 hours
$\checkmark 20-25 \%$ cheaper than the 2Door delivery
Unique consumer daily communication that builds engagement and loyalty

## InPost Mobile App

$\checkmark 5.7$ million active users (+ 4.6 million in 2020)
$\checkmark$ Contactless pick-ups
$\checkmark$ Labelless C2X sending
$\checkmark 5.0$ rating in App store
$\checkmark$ Main Prize at Mobile Trends Awards in 2019 and 2020

## Best-in-class net promoter score, including leading internet brands

"How likely are you to recommend the following company to a friend or your family?"

Polish NPS score by providers [\%, N=2,002]


## A greener solution for increasing e-commerce delivery volumes reducing pollution and congestion

Our offering aligns with the goals of cities and e-tailers looking to reduce their impact on the environment

| >73k tons of CO2 s | ngs/100m | parcels delivered vs. courier | An attractive proposition for e-tailers and cities focused on sustainability \& green policy |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 73k tons of $\mathrm{CO}_{2}$ equate to approximately... | $\sim 66 \%$ | lower $\mathrm{CO}_{2}$ emissions in urban ${ }^{(1)}$ areas, compared to C2D | 55\% of customers care how their chosen form of delivery impacts the environment |  |  |  |
| planting c. 3,000 hectares of forest every year(3), or |  | lower $\mathrm{CO}_{2}$ emissions in rural ${ }^{(1)(2)}$ areas, compared |  | Vinted | allegro |  <br> eeobuwie.pl |
| removing >31,000 cars from the road ${ }^{(4)}$, or |  | to C2D | Tons $\mathrm{CO}_{2 \mathrm{e}}$ | 2,019 | 57,317 | 962 |
| 1,800 return flights, Warsaw to London(5) | $+30$ | Warsaw fleet fully green by end of 2021 | PLN k saving on $\mathrm{CO}_{2 \mathrm{e}}$ offset* | 229 | 6,505 | 109 |

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## Accelerating the flywheel effect to drive sustainable long-term growth



Priorities for 2021

| Further accelerate <br> the flywheel effect | Continue to scale- <br> up the UK and <br> in Poland to drive <br> consumer and <br> Italian operations |
| :--- | :--- |

Close and start integration of proposed Mondial Relay acquisition

Leverage Data to enhance consumer experience and operational efficiency

## Priorities for 2021 - France

## Close and start integration of proposed acquisition of Mondial Relay



Fast-forwarding our mission to become Europe's leading out-of-home automated parcel solution for e-commerce

+ Significantly accelerates InPost's international expansion strategy and reinforces InPost as Europe's leading out-of-home ("OOH") automated solution for e-commerceSecures immediate footprint in one of Europe's largest and most attractive e-commerce markets with a strong foundation for accelerated growthOpportunity to unlock untapped demand and re-define the last-mile delivery experience for consumersAccelerates "flywheel effect" and offers a greener solution for e-commerceComplementary and diverse merchant portfolio provides attractive panEuropean cross-selling opportunities$\sim € 100-€ 150$ million of incremental EBITDA enhancements identified over mid-termStructure and resources in place to accelerate international strategy


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## Summary of FY 2020 financial performance

|  | FY 2019A | FY 2020A | YoY growth |
| :---: | :---: | :---: | :---: |
| Revenue | 1,242.6 | 2,532.1 | 104\% |
| of which Poland | 1,235.6 | 2,514.4 | 103\% |
| of which International | 7.0 | 17.7 | 153\% |
| Operating EBITDA | 350.1 | 994.3 | 184\% |
| Margin | 28.2\% | 39.3\% | 1,100 bps Yoy |
| of which Poland | 375.6 | 1,038.4 |  |
| of which International | (25.5) | (44.7) |  |
| Adjusted EBITDA | 351.8 | 1,004.4 | 186\% |
| Margin | 28.3\% | 39.7\% |  |
| CAPEX | 319.7 | 536.5 | 68\% |
| \% of revenue | 26\% | 27\% |  |
| FCF ${ }^{(1)}$ | 34.9 | 379.8 | 988\% |
| Cash Conversion ${ }^{(2)}$ | 10\% | 38\% |  |
| Net Leverage ${ }^{(3)}$ | 2.2× | 2.4× |  |

## Poland: FY 2020 and Q4 2020 financial highlights

Strong performance in 2020, with acceleration in YoY growth and margin expansion in Q4

Parcel volume [million]


Operating EBITDA and Margin [PLN million or \%]


Revenue [PLN million]


Share of Allegro revenue [\%]

$\square$ Allegro Merchants $\square$ Allegro Smart

## FY 2020 highlights

103\% YoY revenue growth, driven by strong growth in both APM and todoor segments
~1100 bps YoY Operating EBITDA margin expansion, primarily driven by higher mix of APM sales and operating leverage

## Q4 2020 highlights

$111 \%$ YoY revenue growth driven by strong growth in both APM and todoor segments
~1220 bps YoY Operating EBITDA margin expansion, primarily driven by higher mix of APM sales, productivity enhancements and operating leverage

## International: FY 2020 and Q4 2020 operational highlights

Significant momentum in volumes throughout 2020, supported by network growth and merchant expansion

## APM network size



Parcel volume UK [m]


## FY 2020 highlights

APM network increased by 27\% YoY, driven by $\mathbf{3 8 \%}$ YoY growth in UK
Parcel volume growth of $340 \%$ YoY in UK, driven by ongoing expansion of merchant base, as well as increase in APM network density in urban areas.
Live with more than $\mathbf{6 0}$ leading brands, including Misguided, Zara and New Look

## Q4 2020 highlights

Parcel volume growth of $\mathbf{4 0 0 \%}$ YoY in UK driven by improved network capacity, significantly higher utilization, and expansion of merchant base during peak holiday season

## $10 \times$ increase in Free Cash Flow, with conversion improving to 38\%



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## Q1 2021 Highlights

Better-than-expected start to 2021, full year revenue and adjusted EBITDA outlook raised

| 99\% parcel volume growth | 79\% increase in \# of APM lockers <br> and 46\% increase in \# of APM <br> locations |
| :--- | :--- | :--- |
| 93\% revenue growth | 6.3 million active mobile app users <br> in Poland |
| Full year outlook raised, <br> accelerating APM <br> deployment in Poland and UK | Strong initial uptake of Instant <br> returns in the UK |
| 880 bps Adj. EBITDA margin |  |

## Summary of Q1 2021 financial performance

| in PLN m, unless otherwise stated | Q1 2021 | Q1 2020 | YoY growth |
| :---: | :---: | :---: | :---: |
| Revenue | 793.2 | 412.0 | 93\% |
| of which Poland | 782.1 | 410.0 | 97\% |
| of which International | 77.7 | 2.0 | 455\% |
| Adjusted EBITDA | 332.2 | 136.3 | 144\% |
| of which Poland | 350.2 | 145.1 | 147\% |
| of which International | (18.0) | (8.8) |  |
| Adjusted EBITDA Margin | 41.9\% | 33.1\% | +880 bps |
| of which Poland | 44.8\% | 35.4\% | +940 bps |
| of which International | (762.7\%) | (440.0\%) |  |

## Updated FY 2021 Outlook - InPost

|  |  | FY 2021E <br> (Updated) | $\begin{aligned} & \text { FY 2021E } \\ & \text { (Prior) } \end{aligned}$ | $\begin{aligned} & \text { Pro-forma }{ }^{(1)} \\ & \text { FY } 2021 E \\ & \text { (Updated) } \end{aligned}$ | $\begin{aligned} & \text { Pro-forma }{ }^{(1)} \\ & \text { FY } 2021 E \\ & \text { (Prior) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Sis | Number of APMs | 18,250-19,000 | 16,500-18,500 | 18,250-19,000 | 16,500-18,500 |
| Operational KPIs | Parcel Volumes (millions) | 455-485 | 445-465 | 625-665 | 615-645 |
|  | Revenue (millions) | PLN 3,700-3,850 | PLN 3,460-3,610 | PLN 5,900-6,150 | PLN 5,665-5,910 |
| Noil | Adjusted EBITDA margin | 41-43\% | Low 40s | 32-34\% | Low 30s |
| Financial KPIs | Total Capex (millions) | PLN 865-920 | PLN 700-745 | PLN 1,015-1,120 | PLN 850-945 |
|  | Cash Flow Conversion (\%) | Low 40s | Mid 40s | Low 40s | Mid 40s |

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## InPost out of the box

