































Agenda



- Business overview and ESG context
- **2** ESG Strategy and roadmap
- **3** ESG summary and outlook

1. Business overview and ESG context















We are driven by our purpose



and business partners

Our strength is the

commitment of our

employees and business

satisfaction is one of the pillars of our activity.

partners, which is why their

competence and

We amaze people, using the potential of technology for the good of the planet

We are for people - we want to be better for them every day

We have a vision, and our ideas respond to important **needs of people** and climate challenges

We are a community of employees, start-ups and business partners who are united by the drive to create sustainable services and products for people and the planet

We provide a universe of technology innovations and unique customer-oriented solutions

We overcome barriers through technology. We want our vision for the future to be available on at fingertips. For everyone.

InPost VISION To become Europe's leading out-of-home, environmentally-friendly automated solution for e-commerce, using data and technology to redefine the last mile in the most attractive markets in Europe, leveraging our unique experience and success in Poland. MISSION Provide best-in-class user experience for merchants and consumers. 'Simplify everything' - redefining e-commerce logistics. **BRAND** We amaze people, using the potential of **PURPOSE** technology for the good of the planet **WE DRIVE WE DELIVER WE CHARGE ESG STRATEGY** our employees low-carbon the lifestyle of

tomorrow

We change the lives of

our customers and their

surroundings to be more

sustainable and charged

with positive energy.

e-commerce

We are climate neutral in

all markets where we

operate. Thanks to this,

we not only protect the

planet, but also care for

the quality of life of our

customers.

PILLARS

InPost impact and its transfer into ESG activities



Responding to client's expectations and trends



People expect businesses to play their part in solving big challenges, like climate change or social justice*



People worry about the recent climate changes**

Reducing the negative impact is not enough



People say that they will buy a brand more often if it enables recycling of its product/packaging*

Space for new players and business models



Senior buyers think that buying in e-commerce is easy***

The product with socio-environmental value



Gen Z claims that they wouldn't work for unsustainable company*

Changing priorities in company management

- * Wunderman Thompson 2021: Regeneration rising. Sustainability Futures
- ** Deloitte Climate Sentiment Index, 2021
- *** Barometr E-shopper 2020

Having an impact

4 BLN PLN

Added to Polish GDP in 2006 - 2020

% 100 ML

short walks to APMs instead of driving a car or taking a bus

InPost efficiency results in:



Cheaper delivery for a client



lower CO2 emissions per parcel (in its whole route)

Already engaged in ESG

Environmental projects

- · Green City program
- Expanded roll-out of electric vehicles fleet
- Started productrion of first "InPower" electric chargers
- Renewable Energy investment
- Implementing new green standards on broader ecosystem (e.g. depot landlords)
- Supporting clean-ups in Polish mountains and on the seacoast

Social engagement initiatives

- APMs solutions for people with height limitations
- Supporting donations for homeless people
- Campaign supporting mental health
- Supporting women in business

Corporate governance

• Publishing a wide range of corporate policies on corporate website

Building a future-proof business through constant improvement



Integrating sustainability in the core business.

2020

- Key corporate governance policies in place
- Constant efficiency improvement and intense APMs development
- New R&D projects in place
- Launch of Green City program

- 1st annual report combining financial and non-financial data
- 1st ESG rating assessments



2021







- Key policies alignment across InPost Group
- ESG strategy development
- New solutions aligned with ESG principles in place (eq. air quality sensors, EV fleet development, the solution that facilitates the collection of parcels for short people)

2022 and beyond

- ESG Strategy goals monitoring
- Implementation of key ESG policies (decarbonization strategy, suppliers code of conduct, social engagement, environmental strategy, ect.)
- ESG governance structure in place
- · On-going reporting and communication to key stakeholders

Key assumptions of the InPost Group's ESG strategy



VS. BUSINESS STRATEGY

Full integration with the business strategy

Market trends, stakeholders' and investors' (ratings) expectations covered

One of the tools in pursuit of the company's business strategy

Assumes the InPost Management Board's commitment to deliver on the ESG Strategy

KEY ASSUMPTIONS OF THE ESG STRATEGY

Covers the horizon 2021-2026

Should be put to regular review

Covers the Capital Group, its goals extend onto the InPost Group, and the initiatives are defined with the timing for adoption across the markets conditional on a market advancement in specific areas.

Takes into account rating and regulatory requirements for ESG

Defines the rules for managing, monitoring, and reporting the ESG Strategy outcomes.

ESG STRATEGY IN FIGURES

3 pillars

8 strategic areas

8 commitments

30 management targets

20-25 employees in Poland and teams appointed on each market as directly responsible for the delivery on the ESG strategy

2. ESG Strategy and roadmap















The Management Board of InPost sets the tone for the implementation of the ESG Strategy





Rafał Brzoska
Chief Executive Officer



Adam Aleksandrowicz
Chief Financial Officer



Michael Rouse
Chief Executive Officer
International



Responsibility for implementation

ESG strategy approved and supervised by Board of Directors.

Defined Board's responsibility for implementation and execution of ESG strategy:

- Rafał Brzoska supervision and managerial responsibility
- Adam Aleksandrowicz decarbonization and ESG and climate reporting
- Michael Rouse implementation on other markets

Our ESG strategic focus until 2026



Pillars	Ambition	SDGs
We change the lifestyle of tomorrow In_Client	We change the lives of our customers and their environment to be more sustainable and charged with positive energy.	3 GOOD HEALTH 11 SHISTAMMER CITIES AND WELLERING 12 MAN CHANGE HOLLING 9 MAN SHISTAM HOLLING 13 MATTER 13 MATTER 13 MATTER 14 MATTER 15 MATTER 16 MATTER 17 MATTER 18 MATTER 18 MATTER 18 MATTER 19 MATTER 19 MATTER 10 MATTER 10 MATTER 10 MATTER 11 MATTER 12 MATTER 13 MATTER 14 MATTER 15 MATTER 16 MATTER 17 MATTER 18 MATTER 18 MATTER 18 MATTER 18 MATTER 18 MATTER 19 MATTER 19 MATTER 19 MATTER 19 MATTER 10 MATTER 1
We deliver low-carbon e-commerce	We are climate neutral across the markets where we operate. With this, we not only protect the planet, but also care for the quality of life of our customers.	9 MODERY, INDIVIDUAL 12 REPORTED REPORTED AND PROJECTION AND PROJE
We drive our employees and business partners	Our strength lies in the skills and commitment of our employees and business partners, which is why their satisfaction is one of the cornerstones of our activity.	4 GHALITY SILVANION B GEORGE GENERAL 10 MEDICAL 10

We change the lifestyle of tomorrow



Why do we want to engage?

Trends and expectations

- 1 E-commerce development use technology to promote sustainable consumption
- 2 **Urbanization** providie sustainable growth to protect biodiversity and inhabitant well-being
- Social challenges local communities and activists rising the issues of pollution, waste, stress

Key focus

- Innovation and technology in the service of sustainable consumption
- Improvement of quality of life in cities, with Green City program
- 3 Strategic social engagement projects

What have we done so far?

Green City













Our commitments

- We set the direction of changes in the industry by implementing at least 2 sustainable consumer solutions in e-commerce a year
- InPost **is the first choice** of customers (industry leader NPS in all markets)
- We are part of local communities by creating community involvement programs reaching

 2 milion beneficiaries

We deliver low-carbon e-commerce



Why do we want to engage?

Trends and expectations

- **APM** more integreted with part of urban landscape
- Parcel decrease environmental negative impact
- **Delivery truck** reduction of city congestion and air pollution

Key focus

- 1 APMs improving quality of life
- Supporting circular economy and sustainable consumption
- 3 Strategic decarbonization

What have we done so far?









80%
Foil with Blue
Angel certificate



Our commitments

We declare to be **NET ZERO** until 2040 in scopes 1,2 and 3 in accordance with SBTi

By 2024, we will ensure that 100% of packaging in our own operations will come from recycled materials and it will be possible to process them in recycling processes

We motivate our employees and business partners





Why do we want to engage?

Trends and expectations

- Courier increase loyality among couriers
- 2 Employee needs focus on his/ her development, cooperation within the Group
- **Governance** needs higher transparency

Key focus

- 1 ESG -centric business relations
- Securing employee's development and active talent acquisition
- Strengthening credibility by ratings requirements compliance

What have we done so far?















Our commitments

- The level of commitment of our employees will not be **lower than 50%** (according to the Kincentric methodology)
- We will employ 1,000 employees and couriers as a result of the implementation of programs of equalizing opportunities on the labor market
- We create a workplace that thrives on diversity. Strong support for gender equality is a foundation for our growth (30% of the Management Board and N-1 of the InPost Group are women by 2026)

Our ESG strategic focus until 2026



Our commitment

We set the direction of changes in the industry by implementing at least 2 sustainable consumer solutions in e-commerce a year

- InPost is **the first choice** of customers (industry leader NPS in all markets)
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How do we want to get there?

- Cross-market Innovation Lab program that involves employees and business partners
- 2 InPost Green City program expanded to other markets
- Cross-market social engagement strategy and flagship programs
- 4 Decarbonization roadmap in line with 1,5C scenario by the end of 2022
- **5 Circularity Policy** applied to whole value chain
- Career paths and skills & talents management programs covering all employees
- 7 Cross-markets "Equal Opportunities" program that enables fighting socio-geographical exclusion
- **Diversity Policy implemented** and gender & diversity programs implemented

3. ESG summary and outlook















Three steps of ESG transformation

Desired effects



2021-2023 post 2026



Significant change of position in ratings Key ESG programs running



ESG present in business processes Change-driving ESG initiatives within the chain and among partners Effects recognized by customers



ESG connects the Group in various markets
Measurable ESG effects achieved
and reported InPost perceived by customers
as the ESG leader in the sector

Complete the necessary policies and make changes to the governance and responsibilities structure in line with the ratings

Develop and launch key strategic initiatives (including decarbonization, climate risks, circular economy, employee development and retention, suppliers & couriers engagement, green cities)

Join key initiatives, i.e, UN Global Compact and develop decarbonization strategy

Identification of climate risks and implementation into the operational risk management system as well as preparation of content for reporting in accordance with TCFD

Analysis of the taxonomy of the InPost Group's operations

Put in place and maintain processes under the implemented policies (status monitoring, periodic audits, training)

Ensure compliance and consistency of ESG policies and activities across the markets of the Group's operations

Launch new initiatives with a growing level of complexity

Regularly monitor and report implementation progress (using IT tools)

Optimize ESG-related processes

Run cross-sectoral projects and programs connecting different markets of the InPost Group's operations.

Analyze the societal, economic and environmental impact of the ESG initiatives pursued

Report periodically in line with the standards

Our impact in 2026

Effects of ESG strategy





100% circular in owned operations

100% climate neutral in scope 1 & 2

Contributing to **climate neutral cities across Europe** thanks to InPost Green City program

Best employer in the industry

ESG leader in value chain management thanks to green **certification program**

2 milions of people impacted thanks to social engagement stratety

"We amaze people, using the potential of technology for the good of the planet.

We are the undisputed industry leader in a responsible and sustainable value chain.

We deliver on all our commitments."

Thank You



InPost

out of the box